

**Eau Claire County
Locally Developed Transportation Coordination Plan**

September, 2008

Eau Claire County Locally Developed Transportation Coordination Plan

Purpose

Federal transit law, as amended by SAFETEA-LU, requires that projects selected for funding under the Elderly Individuals and Individuals with Disabilities (Section 5310), Job Access and Reverse Commute (JARC)/Wisconsin Employment Transportation Assistance Program (WETAP), and New Freedom programs be “derived from a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public.” This plan is intended to meet this requirement while providing guidance to the county and region in providing and improving specialized transportation services over the next five years.

In 2006, Eau Claire County developed a coordination plan to meet the then new SAFETEA-LU requirements, prior to the issuance of FTA guidance on the requirement. This process will update the information compiled and the recommendations made in that 2006 process, to bring together six west central Wisconsin counties in an effort to address a regional transportation need, and to prioritize strategies to address this need. In 2007, Eau Claire County worked with a consultant to consider unmet transportation needs in rural Eau Claire County and set out a set of recommendations to meet those needs. This has given Eau Claire County a clear direction in their rural transportation programs and provided input to this process, in addition to the regional effort described below.

Process

A multi-county meeting, including a broad range of representatives from Barron, Chippewa, Eau Claire, Dunn, St. Croix, and Pierce counties, was held on July 23, 2008, with over 50 persons in attendance. (The meeting invitation letter, invitation list, attendance list, the meeting agenda, and meeting summary are included in Attachments A through E, respectively. The meeting was opened with a discussion of the demographics of the region, including elderly, disabled, and low-income persons, their location and distribution throughout the west central Wisconsin counties. (See county and regional maps in Attachment F.) The coordination process, which was held in 2006, was summarized and service gaps and needs were updated. A wide range of strategies for coordination of services were presented and the group provided input on the need for regional coordination, and developed strategies to pursue on a regional level in the coming years. By county, the attendees updated and addressed strategies that were developed in the 2006 coordination effort and considered the role of their county in a regional effort. The final product, this document, is a plan for the individual county, which includes the regional goals and action items, as noted.

Assessment of available services and transportation providers

See Attachment G.

Transportation needs and related action recommendations

The participants from Eau Claire County updated the needs expressed in their 2006 plan and added newly-identified gaps/needs, resulting in the following list, grouped by category, and listing the needs and the recommended actions. The group also developed broad strategies to address the needs, prioritized them, and assigned responsibility, as shown in Table 1.

Working Together

Need:

- Identification of a “lead agency” on transportation issues – CHP? ADRC?
- Increased flexibility in client-specific programs for more efficient transportation service utilization
- Improved coordination and utilization of existing inventory of vehicles
- Expanded TCC communication to share information with a broader network of providers and decision-makers
- Strategic plan for region-wide transportation services
- Improved transportation service coordination throughout the region
- Expand support for improved transportation service coordination
- Increase private sector involvement in improving transportation service coordination
- Centralized dispatch system to reduce duplication of trips

Recommended Actions:

- Establish transportation as a priority for a “lead agency” in the County
- Increase communication and information sharing between TCC and decision makers and stakeholders
- Expand coordination efforts with surrounding municipalities (i.e., counties, cities, villages, and towns)
- Encourage all TCC participants to take a more active role in the TCC
- Form Regional TCC

Data & Evaluation

Need:

- Consolidated inventory of transportation resources and programs that fund transportation
- Better data and evaluation of provider performance
- Ongoing evaluation of transportation service schedules to identify duplication of services, underused assets, and service gaps, as well as tracking needs of target populations
- Communication of performance monitoring and evaluation data to all transportation providers and stakeholders
- Documentation and communication of the benefits of coordination to decision-makers and other stakeholders
- Documentation and distribution of Medicaid statistics

Recommended Actions:

- Update inventory of county transportation resources and programs
- Increase efforts to maintain updated vehicle inventories and schedules to more effectively manage the use of existing vehicles
- Inventory and evaluation transportation needs of various target populations to evaluate the effectiveness of existing transportation services
- Evaluate applicable technology applications to improve transportation coordination

- Expand transportation system performance monitoring and evaluation to include all transportation providers and make information available to advisory committees, governing bodies, stakeholders, and the general public.
- Communicate the benefits of coordination efforts to decision makers and stakeholders

Customer Service

Need:

- Transportation resource information readily available to riders and resource agencies
- Travel training and consumer education
- Consolidated payment system for county transportation services
- Customer input process with reasonable response times for complaints
- Single contact for information and scheduling of trips
- Consideration of client transportation needs in any future location or relocation of human service offices

Recommended Actions:

- Incorporate all transportation resource information through a centralized resource center and keep listing on County website current and thorough, including contacts
- Consider and recommend improvements to 211 service
- Pursue funding sources and partnerships to provide a mobility manager to develop travel training and consumer education programs to improve consumer access to transportation services
- Evaluate options for a consolidated payment system that supports user-friendly services
- Review current customer input practices to develop a standardized policy to both receive and evaluate input and respond to customer concerns and complaints in a timely fashion
- Pursue coordinated marketing efforts through public media sources, whenever practicable

Funding Coordination

Need:

- Improvement of consistency and uniformity of financial data tracked across human service programs
- Consider automated billing applications across agencies, programs, and providers
- More encouragement for multi-county services in funding program (85.21)

Recommended Actions:

- Pursue, where applicable technology applications to improve financial data tracking and reporting for uniformity and consistency
- Evaluate appropriate technology and system applications to improve and expand upon automated billing capabilities
- Have discussions with WisDOT on new requirements for 85.21 to encourage multi-county use of funds

Efficient and Effective Services

Need:

- A transportation manager, or broker, to coordinate and manage transportation services
- Integration of agency support services to improve cost-efficiency and management of transportation services
- Consideration of centralized dispatch system to improve the coordination of transportation services between County human service agencies and consumers

Recommended Actions:

- Evaluate the cost-effectiveness of creating a transportation manager position to coordinate and manage countywide transportation services
- Identify agency support services that can lend themselves to improving the provision of transportation services
- Expand participation in TCC
- Evaluate the cost-effectiveness of creating a centralized dispatch system for transportation services, county-wide or region-wide
- Examine alternative modes of transportation in the County and region

**Table 1
County and Regional Strategy Prioritization**

Eau Claire County Strategies	Action steps	Person(s) Responsible	Timeline (by when?)	Roadblocks to implementation
Increase participation in county TCC	Identify lead agency	EC County TCAC	Dec-08	participation; politics; funding
	update and expand mailing list	EC County TCAC	Dec-08	participation
	call meetings	EC County TCAC	Jan-09	participation/staffing
Participate in Regional TCC	choose reps.	TCAC reps.	Mar-09	est. of regional TCC
County transportation coordinator or mobility manager	listed in previous section	EC County TCAC	Jul-08	funding

Regional Strategies	Action steps	Person(s) Responsible	Timeline (by when?)	Roadblocks to implementation
Form Regional TCC	Review and approve job description for mobility manager (below)	regional TCC members	Jan-09	reaching consensus
	Assist in selection process (below)	Regional TCC reps.	Feb-09	funding, participation
	Provide in-kind grant match	Counties	2009	participation of all counties
	Participate actively in regional TCC actions	regional TCC members	ongoing	commitment
Hire Regional Mobility Manager	Secure funding	WCWRPC	Sep-08	staff time
	Develop RFP	WCWRPC and TCC reps.	Jan-09	funding, staff time, participation
	Execute selection process	WCWRPC and TCC reps.	Mar-09	funding, staff time, participation
Work with Mobility Manager	Develop regional coordination for trainings	TCC/Mobility Manager	May-09	participation
	Coordinate to minimize the transportation silos	TCC/Mobility Manager	2009-2010	program rules
	Acquire appropriate data to determine appropriate level of coordination and to promote it	TCC/Mobility Manager	mid 2009	participation & consensus
	Develop plan for regional services with uniform program rules	TCC/Mobility Manager	late 2009	program rules, participation
	Advocate for RTA	TCC/Mobility Manager	2009+	legislature
	Advocate for changes to 85.21 funding	TCC/Mobility Manager	2009+	politics; turf issues
	Advocate for financial incentives to work and collaborate regionally	TCC/Mobility Manager	2009+	long-time parochialism
	Extend transportation services between cities and counties	TCC/Mobility Manager	2010	funding silos, parochialism
	Find appropriate technology to regionally coordinate trips and funding	TCC/Mobility Manager	late 2009	cost/funding
	Centralize transportation information/coordination	TCC/Mobility Manager	late 2009	willingness to participate

Attachments

Attachment A Invitation Letter

Center for Independent Living for Western Wisconsin, Inc.
2920 Schneider Avenue E
Menomonie, WI 54751
Ph: 715-233-1070 or 1-800-228-32987
Fax: 715-233-1083

July 2nd, 2008

Dear Friend of Transportation:

As many of you may know, funding under a number of transportation programs - Elderly and Disabled Capital Assistance Program (Section 5310), New Freedom Initiative, Job Access and Reverse Commute (WETAP/JARC) requires that projects be a part of a locally developed coordinated public transit-human services transportation plan. In 2006, county meetings were held to develop the required plans. Since the 2006 meetings, final guidance on coordination has been issued requiring that we meet again.

Rather than just seeing this as a "requirement", we are hoping that we can all see it as an opportunity to improve our transportation systems through regional coordination and access to additional funding to provide needed services. The focus of the 2008 coordination process developed by WisDOT is on multi-county and regional plans. For many reasons apparent to all of us, it just makes sense to bring together the counties of Chippewa, Eau Claire, Pierce, and St. Croix in this planning effort. The Center for Independent Living for Western Wisconsin (CILWW), with the help of West Central Wisconsin Regional Planning Commission (WCWRPC), is hosting what we hope will be a meeting to guide us toward further coordination and improved transportation services for persons who are elderly, disabled, or of low income, in and between our counties.

We need your help. The coordination process requires participation from a wide range of transportation providers (public, private, non-profit), human service providers, county board members, and members of the public. To make it a productive meeting, and to assess the needs of our counties and the region, we need you there. Please do not let your agency/company's views go unrepresented. If you cannot make it, send another representative, if at all possible. The meeting is scheduled for:

Wednesday, July 23rd
8:30 a.m. – noon
Wisconsin Job Center – Dunn County
401 Technology Drive
Menomonie, WI

PLEASE RSVP BY JULY 18TH (whether you can attend, or not), by calling Kyle Kleist or Denise Larson at 715-233-1070, or 800-228-3287, or by email at kleist@cilww.com or larsond@cilww.com.

Thank you for your help in this important effort.

Sincerely,

Tim Sheehan
Executive Director, CILWW

Ann Schell
Transportation Planner, WCWRPC

Attachment B Invitation List

Western Wisconsin Regional Transportation Coordinating Committee

Transportation Providers:

<u>Contact Person</u>	<u>Agency / Association</u>	<u>Address</u>	<u>City</u>	<u>St</u>	<u>Zip Code</u>	<u>Email Address</u>	<u>Telephone #</u>
Mark Jones	Abby Vans	W5621 Todd Road	Neillsville	WI	54456	mark@abbyvans.com	715-743-3364
Lawrence Lee	Ambu Lift LLC	3822 Robert St.	Stevens Point	WI	54481		715-859-6671
Tami Bowe	Patient's Express	17009 Cty Hwy J	Chippewa Falls	WI	54729	Bowejfntm@aol.com	715-726-1100
Katheryn Haugrud	Handi Lift Inc.	1779 10th Street	Cumberland	WI	54829	khaugnid@centurytel.net	715-822-5077
Jason Pape	New Richmond Transport	PO Box 209	New Richmond	WI	54017	nrti@frontiernet.net	715-246-2933
Guy Wood	Tender Care Transport	1592 118th St.	Chippewa Falls	WI	54729	gwood@charterinternet.net	715-835-2435
Edward Olson	Comfort Lift	PO Box 185	Chetek	WI	54728	ejo@comfort-lift.com	715-924-4441
Judy Wright	Wrightway Medical Transport	1062A 23 3/4 Street	Cameron	WI	54822		715-859-6600
Kent Conklin	Disabled & Elderly Transportation (DET)	403 Gabriel Court	Menomonie	WI	54751	detinckent@wwt.net	715-235-7433
Jayson Smith	Chippewa Falls Transit Network	30 W Central Street	Chippewa Falls	WI	54729	jsmith@ci.chippewa-falls.wi.us Gwendolyn.Larson@ci.eau-claire.wi.us	715-726-2729
Gwen Larson	Eau Claire Public Transit	910 Forest Street	Eau Claire	WI	54701		715-839-5111
Robert Mooney	River Falls Ride Share Taxi Service	717 N Main Street	River Falls	WI	54022		715-425-7878
Dan Pekol	Chippewa Valley Airport Service	205 S Barstow Street	Eau Claire	WI	54701		715-830-9400
Ken Cook	Northwoods Transport	805 Nottingham St.	Rice Lake	WI	54868	kkcook2000@yahoo.com	715-234-8499
Diane Joswiak	Black Hawk Express	2115 21st Ave	Bloomer	WI	54724		715-568-4233
Jeff & Tami Pope	Pope's Cab Service	102 Ferry Street	Eau Claire	WI	54701		715-835-6220
	A-1 Eau Claire Taxi, Inc	5219 Shorewood Drive	Eau Claire	WI	54703		715-831-8294
	Klassic Cab	2233 Broadway St.	Menomonie	WI	54751		715-231-8294
	Limo Cab	219 E Clairemont Ave	Eau Claire	WI	54701		715-835-1413
	Hudson Taxi	801 2nd Street	Hudson	WI	54016		715-386-8111
	Rice Lake City Cab	136 W Messenger Street	Rice Lake	WI	54868		715-234-6305

County Board Members: ADRC/Human Services

<u>Contact Person</u>	<u>Agency / Association</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email Address</u>	<u>Telephone #</u>
Gerald Peterson	St. Croix County Board Member	1300 Franklin	Baldwin	WI	54002		715-684-3836
Ester Wentz	St. Croix County Board Member	105 S Montana Avenue	New Richmond	WI	54017		715-246-6340
Alfred Schrank	St. Croix County Board Member	PO Box 102	Glennwood City	WI	54013		715-265-4644
Sharon Norton-Bauman	St. Croix County Board Member	1150 Front Street	Hudson	WI	54016		715-377-9612
Colleen Bates	Eau Claire County Board Member	405 Skyline Drive	Eau Claire	WI	54703		715-835-9813
Gloria Christensen	Eau Claire County Board Member	2037 Welsch Drive	Eau Claire	WI	54701		715-835-4509
Ardyth Krause	Eau Claire County Board Member	3633 Oak Tree Lane	Eau Claire	WI	54701		715-713-0038
Michel Sultan	Eau Claire County Board Member	1451 Blackberry Road	Eau Claire	WI	54701		715-839-9298
Maureen Slauson	Eau Claire County Board Member	322 W Grand Avenue	Eau Claire	WI	54701		715-832-5338
Joel Mikelson	Eau Claire County Board Member	702 Water Street	Eau Claire	WI	54703		715-839-0192

Bill Giles	Pierce County Board Member	N5231 410th Street 124 E Cascade	Ellsworth	WI	54011	jreis@presenter.com	715425-7839
Nikki Shonoiki	Pierce County Board Member	Avenue#228	River Falls	WI	54022	nikki.shonoiki@gmail.com	612-644-2848
Greg Place	Pierce County Board Member	720 Crest Lane	Ellsworth	WI	54011		715-273-5168
Vernon Kellen	Chippewa County Board Member	22507 Cty Hwy SS	Bloomer	WI	54724		715-237-2323
Henry Shakal	Chippewa County Board Member	12547 Cty Hwy D	Boyd	WI	54726		715-667-3258
Mary Ellen Brehm	Chippewa County Board Member	12563 23rd Avenue	Chippewa Falls	WI	54729		715-723-1568
Lila McConville	Chippewa County Board Member	444 Main Street	Cadott	WI	54727		715-289-3301
Evelyn Maloney	Chippewa County Board Member	624 W Garden Street	Chippewa Falls	WI	54729		715-723-0241
Earl Wildenberg	Dunn County Board Member	PO Box 409	Menomonie	WI	54751	asi@ameristruc.com	715-235-8112
Rosemarie Bristol	Dunn County Board Member	2112 9th Street E	Menomonie	WI	54751	dmsrosie@wwt.net	715-235-1310
Joe Plouff	Dunn County Board Member	1412 Messenger Street	Menomonie	WI	54751	joe@joeploff.com	715-235-0917
Thomas Quinn	Dunn County Board Member	100 West Tainter	Downing	WI	54734	tquinn@wcap.org	715-265-4538

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Mark Jones	Abby Vans	W5621 Todd Road	Neillsville	WI	54456	mark@abbyvans.com	715-743-3364
Lawrence Lee	Ambu Lift LLC	3822 Robert St.	Stevens Point	WI	54481		715-859-6671
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Katheryn Haugrud	Handi Lift Inc.	1779 10th Street	Cumberland	WI	54829	khaugnid@centurytel.net	715-822-5077
Jason Pape	New Richmond Transport	PO Box 209	New Richmond	WI	54017	nrti@frontiernet.net	715-246-2933
Guy Wood	Tender Care Transport	1592 118th St.	Chippewa Falls	WI	54729	gwood@charterinternet.net	715-835-2435
Edward Olson	Comfort Lift	PO Box 185	Chetek	WI	54728	ejo@comfort-lift.com	715-924-4441
Judy Wright	Wrightway Medical Transport Disabled & Elderly	1062A 23 3/4 Street	Cameron	WI	54822		715-859-6600
Kent Conklin	Transportation (DET)	403 Gabriel Court	Menomonie	WI	54751	detinckent@wwt.net	715-235-7433
Jayson Smith	Chippewa Falls Transit Network	30 W Central Street	Chippewa Falls	WI	54729	jsmith@ci.chippewa-falls.wi.us Gwendolyn.Larson@ci.eau-claire.wi.us	715-726-2729
Gwen Larson	Eau Claire Public Transit River Falls Ride Share Taxi	910 Forest Street	Eau Claire	WI	54701		715-839-5111
Robert Mooney	Service Chippewa Valley Airport	717 N Main Street	River Falls	WI	54022		715-425-7878
Dan Pekol	Service	205 S Barstow Street	Eau Claire	WI	54701		715-830-9400
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	Limo Cab	219 E Clairemont Ave	Eau Claire	WI	54701		715-835-1413
	Hudson Taxi	801 2nd Street	Hudson	WI	54016		715-386-8111
	Rice Lake City Cab	136 W Messenger Street	Rice Lake	WI	54868		715-234-6305

State Agencies

<u>Contact Person</u>	<u>Agency / Association</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email Address</u>	<u>Telephone #</u>
Dick Best	Department of Workforce Development	401 Technology Drive E	Menomonie	WI	54751	bestd@workforceresource.org	715-232-7380
Randi Johnson	Department of Workforce Development	221 W Madison Street	Eau Claire	WI	54703	johnsonr@workforceresource.org	715-858-9671
Randy Sommerfeld	Division of Vocational Rehabilitation	221 W Madison Street	Eau Claire	WI	54703	randy.sommerfeld@dwd.state.wi.us	715-836-2305
Jim Schumacher	Division of Vocational Rehabilitation	221 W Madison Street	Eau Claire	WI	54703	james.schumacher@dwd.state.wi.us	715-836-2305
Ann Schell	West Central Wisconsin Regional Planning	800 Wisconsin Street	Eau Claire	WI	54703	aschell@wcvrpc.org	715-836-2918
Bobbi Beson-Crone	Wisconsin Department of Transportation	4802 Sheboygan Avenue	Madison	WI	53702	bobbie.beson-crone@dot.state.wi.us	608-266-6812
Peter Fletcher	Mississippi River Regional Planning Commission	1707 Main Street, Suite 240	LaCrosse	WI	54601	peter@mrrpc.com	608-785-9396

Non Profit Agencies

<u>Contact Person</u>	<u>Agency / Association</u>	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip Code</u>	<u>Email Address</u>	<u>Telephone #</u>
Tim Sheehan	CILWW	2920 Schneider Ave E	Menomonie	WI	54751	sheehan@cilww.com	715-233-1070
Kyle Kleist	CILWW	2920 Schneider Ave E	Menomonie	WI	54751	kleist@cilww.com	715-233-1070
Denise Larson	CILWW	2920 Schneider Ave E	Menomonie	WI	54751	larsond@cilww.com	715-233-1070
Ardyth Krause	CILWW	3633 Oak Tree Lane	Eau Claire	WI	54701	ardylh66@charter.net	715-713-0038
Joan Nabbefeld	CILWW/SCVDC	811 1st Street	Plum City	WI	54761	jonabbefeld@yahoo.com	1-877-595-7283
Dale Hemke	CILWW		Wilson				
Paul Cook	Community Health Partnership	2240 EastRidge Center	Eau Claire	WI	54701	pcook@chpmail.net	715-838-2900
Bard Sours	Community Health Partnership	2240 EastRidge Center	Eau Claire	WI	54701	bsours@chpmail.net	715-838-2900
Anna Cardarella	Western Dairyland	PO Box 540	Eau Claire	WI	54702	annac@westerndairyland.org	715-836-7511
Jackie Hogan	Western Dairyland	PO Box 125	Independence	WI	54747		715-985-2391
Peter Kilde	West CAP	PO Box 308	Glennwood City	WI	54013	pkilde@wcap.org	715-265-7031
Randy Roemhild	West CAP	315 Misty Lane	Glennwood City	WI	54013	rroemhild@wcap.org	715-265-7718
Pat Cartmill	American Cancer Society	2427 N Hillcrest Parkway	Altoona	WI	54720	patricia.cartmill@cancer.org	715-832-0181
Traci Bauer	UCP for Western Wisconsin	206 Water Street	Eau Claire	WI	54703	ucp1traci@charter.net	715-832-1782
Ruth Gullerud	UCP for Western Wisconsin	206 Water Street	Eau Claire	WI	54703		715-832-1782
Dianne Rhein	Age Advantage Area Agency on Aging	2722 N Hillcrest Pkwy 205	Altoona	WI	54720	dmrhein@discover-net.net	715-836-4035
Mary Solberg	Inc.	342 E Main Street	Menomonie	WI	54751	mastmen@wwt.net	715-235-2666
Angelakay Athena	Interfaith Volunteers of Dunn County	1620 Stout Road	Menomonie	WI	54751	ivdc@wwt.net	715-235-2920
Dianne Stenner	Triniteam Caregivers	202 Graham Avenue	Eau Claire	WI	54701	diana@triniteam.org	715-836-8100
Kristin Berg	Epilepsy Foundation of Western Wis	1812 Brackett Ave, Suite 5	Eau Claire	WI	54701	kbergfww@sbcglobal.net	715-834-4455
Dennis Mathson	Supported Employment Services	405 S Farewell St.	Eau Claire	WI	54701		715-833-7747
Beth Peterson	Grace Adult Day Services	7490 156th St.	Chippewa Falls	WI	54729		715-738-1925

Attachment C Attendance List

Western Wisconsin Regional Transportation Coordination Planning Meeting
Attendance List Dunn County Job Center, July 23rd 2008

Name	Agency/Organization	Address	Email	Phone #
Tom Wirth	Eau Claire Co. DHFS	721 Oxford Ave., Eau Claire, 54701	tom.wirth@co.eau-claire.wi.us	715-839-4870
Carlene Volbrecht	Pathway Regional Coordinator	2189 East Ridge Center, Eau Claire 54701	volbrecht@uwstout.edu	715-834-5834
Pat Cartmill	American Cancer Society	2427 N Hillcrest Pkwy Suite 7, Altoona 54720	patricia.cartmill@cancer.org	715-832-4912
Angelakay Athena	Interfaith Volunteers	1620 Stout Road, Menomonie 54751	caregivers@wvt.net	715-235-2920
Theresa Auld	WestCAP Jumpstart Program	315 Misty Lane, Glenwood City 54013	tauld@wcap.org	715-256-4271
Dale Hemke	CILWW	2920 Schneider Ave E., Menomonie 54751		715-233-1070
Joan Nabbefeld	CILWW	2920 Schneider Ave E., Menomonie 54751	jnabbefeld@yahoo.com	877-595-7283
Diana Stenner	Triniteam Caregivers	202 Graham Ave., Eau Claire 54701	diana@triniteam.org	715-836-8106
Nancy Sarauer	Chippewa Co. DHFS	711 N Bridge St, Chippewa Falls 54729	nsarauer@co.chippewa.wi.us	715-726-7820
Jacque Hogan	Western Dairyland	PO Box 125, Independence 54747	jhogan@westerndairyland.org	715-985-2391
Gwen Larson	Eau Claire Public Transit	910 Forest St. Eau Claire 54703	Gwendolyn.Larson@ci.eau-claire.wi.us	715-839-5111
Ardyth Krause	CILWW	3633 Oak Tree Lane, Eau Claire 54701	krausea@cilww.com	877-577-8452
Marge Griep	Pepin Co Human Services	PO Box 39, Durand 54736	mgriep@co.pepin.wi.us	715-672-8941
Kathy Hass	Pierce Co ADRC	PO Box 540, Ellsworth 54011	khass@co.pierce.wi.us	715-273-6780
Pamella Kernan	Clark Co Social Services	517 Court Street, Neillsville, 54456	pamella.kernan@co.clark.wi.us	715-743-4094
Erica Anderson	Community Health Partnership	2240 East Ridge Center, Eau Claire 54701	eanderson@chpmail.net	715-830-1372
Teresa Huber-Keck	231 Taxi LLC	2233 Broadway St., Menomonie 54751	huberkeck@yahoo.com	715-235-0268
Gloria Christensen	Eau Claire Co Board Member	2037 Welsch Dr., Eau Claire 54703	pipergloria@att.net	715-835-4509
Colleen Hammer	St. Croix Industries	1525 N 4th St., New Richmond 54017	colleenh@co.saint-croix.wi.us	715-246-8299
Vic O'Brien	Rice Lake, Barron Co	30 E Eau Claire St., Rice Lake 54868		715-234-6305
Tami Bowe	Patients Express LLC	17009 Cty Hwy J., Chippewa Falls 54729	bowejfntm@aol.com	715-456-3088
Diane Rhein	Age Advantage Inc	2519 N Hillcrest Pkwy Suite 100, Altoona 54720	draaage@gmail.com	715-836-4035
Peter Fletcher	Mississippi River RPC	1707 Main St., LaCrosse 54601	peter@mrrpc.com	608-785-9396
Tracy Davis	St. Croix Co ADRC	1101 Carmichael, Hudson 54016	tracyd@co.saint-croix.wi.us	715-381-4360
Alfred Schrank	St. Croix Co Board Member	PO Box 102, Glenwood City, 54013		715-265-4644
Jeff Heinzen	A.J Heinzen & Associates	711 24th St. NE, Menomonie 54751	ajheinzen@sbcglobal.net	715-235-6226
Bonnie Ferstenau	Chippewa Co. ADRC	711 N Bridge St, Chippewa Falls 54729	bferstenau@co.chippewa.wi.us	715-738-2598
Jason Pape	New Richmond Transport	PO Box 209, New Richmond 54017	nrti@frontiernet.net	715-246-2933
Guy Wood	Tender Care Transport	1592 118th St., Chippewa Falls 54729	gwood@charterinternet.net	715-835-2435
Fran Karnick	DET	N9945 330th, Boyceville 54725		715-643-6684
Kent Conklin	DET	403 Garfield Court, Menomonie 54751	detinckent@wvt.net	715-235-7433
Gladys Waller	DET	1821 10th St. E #4, Menomonie 54751	heresglad@yahoo.com	715-235-5805
Jeff Imler	Dunn Co Dept. Human Services	808 Main St., Menomonie 54751	jimler@co.dunn.wi.us	715-231-2704
Bill Lussler	Handi-Lift Transport	1779 10th St., Cumberland 54829	billlussier@yahoo.com	715-822-5077
Mark Jones	Abby Vans	W5621 Todd Road, Neillsville 54456	mark@abbyvans.com	800-236-8438
Judy Demers	Barron Co HHS	330 E LaSalle Rm 338, Barron 54812	judy.demers.co.barron.wi.us	715-537-6346
John Hardin	Barron Co Board Supervisor	462 19th St., Chetek 54728	gardnman@chibardun.net	715-837-1161
Gloria Vaughn	Barron Co Office on Aging	330 E LaSalle Rm 112, Barron 54812	gloria.vaughn@co.barron.wi.us	715-537-6302
Randi Johnson	Workforce Resource, DNP	221 W Madison, Eau Claire 54701	johnsonr@workforceresource.org	715-858-9671
Charlene Oftedahl	Barron Co ADRC	330 E LaSalle Rm 100, Barron 54812	charlene.oftedahl@co.barron.wi.us	715-537-6225
Toby Ellison	Dunn Co Interfaith Volunteers	E4577 461st Ave., Menomonie 54751	tobyelf@yahoo.com	715-235-0930
Wenday Mac Dougall	Dunn Co Health Department	800 Wilson Ave., Menomonie 54751		715-232-2388
Kris Pawlawski	Workforce Resource	401 Technology Drive, Menomonie 54751	pawlawskik@workforceresource.org	715-232-7380
Traci Bauer	UCP West Central WI	206 Water St., Eau Claire 54703	ucp1traci@charter.net	715-832-1782
Ann Schell	West Central Wisconsin RPC	800 Wisconsin St., Eau Claire 54703	aschell@wcvrpc.org	715-836-2918
Denise Larson	CILWW	2920 Schneider Ave E., Menomonie 54751	larsond@cilww.com	715-233-1070
Kyle Kleist	CILWW	2920 Schneider Ave E., Menomonie 54751	kleist@cilww.com	715-233-1070
Bobbie Beson-Crone	Wisconsin DOT	4802 Sheboygan Avenue, Madison 53702	bobbie.beson-crone@dot.state.wi.us	608-266-6812
Becky Soderholm	Wisconsin DOT	4802 Sheboygan Avenue, Madison 53702	becky.soderholm@dot.state.wi.us	608-266-1650
Sarah Rollman	Wisconsin DOT	4802 Sheboygan Avenue, Madison 53702	sarah.rollman@dot.state.wi.us	

**Attachment D
Meeting Agenda**

Regional Transportation Coordination Planning Meeting
Dunn County Job Center
July 23, 2008

Agenda:

- 8:30 Introductions
- 8:45 Demographics
 - ◆ Persons who are Elderly, Disabled, and Low-Income
- 9:00 Existing Services & Identifying Service Gaps and Needs
 - ◆ What we learned from the planning process in 2006
- 9:30 Examples of Rural Coordinated Transportation
 - ◆ What's being done in Wisconsin and elsewhere
- 10:00 Transportation Programs & Purpose of Planning Meeting
 - ◆ State transportation programs and the need for a regional planning process
- 10:15 Break
- 10:30 Breakout Sessions on Actions Needed & Strategies
 - ◆ Think about what could be done regionally and how could we do it
- 11:15 Develop Regional Action Plan
 - ◆ Come to a consensus on 3 – 4 actions needed and potential strategies
- 12:00 End

Attachment E
Meeting Summary

Regional Transportation Coordination Planning Meeting Minutes

July 23, 2008, Job Center, Menomonie, WI

Facilitated by Center for Independent Living for Western Wisconsin, Inc.

Kyle Kleist and Denise Larson 800-228-3287 or 233-1070

and

West Central Wisconsin Regional Planning Commission

Ann Schell 715-836-2918





- Welcome and introductions – **50 participants** from Eau Claire, Chippewa, Dunn, Barron, St. Croix, Pierce and Clark counties, representing county boards, transportation providers, state, county and city governments, and non-profits
- Demographics – elderly, disabled and low income
- Identifying Service Gaps and Needs – what we learned from the planning process in 2006
- Strategies for coordinating Rural Transportation – options
- Transportation Programs & Purpose of Planning Meeting – WI DOT presented state transportation programs and the need for a regional planning process
- County Break out Sessions – discussed 2006 plans. Each county revisited and updated their transportation plans from 2006
- **Regional Action Plan** – each group contributed to the following regional plan
 1. Regional coordination for trainings
 2. Regional advocacy to minimize the transportation “silos”
 3. Regional services – uniform program rules
 4. Regional RTA – Regional Transportation Authority
 5. Regional Transportation Committee similar to previous ACT (Area Consortium Transportation)
 6. Financial incentives to work and collaborate regionally
 7. Extend transportation services between cities and counties
 8. Regional Mobility Manager and funding for
 9. Need technology to coordinate trips and funding
 10. Need to include in all regional and county planning meetings the right people -the “decision makers” (government representatives, dept. leaders etc.)
 11. Centralized transportation coordination
- Surveys/meeting evaluation forms were given and 34 were turned in
- Center for Independent Living for Western Wisconsin, Inc. has updated the list for Regional Transportation Coordination. The list includes over 100 interested parties to regional transportation planning.

**Attachment F
Maps**





TM-P020. Percent of Persons 65 Years and Over: 2000
 Universe: Total population
 Data Set: Census 2000 Summary File 1 (SF 1) 100-Percent Data
 Eau Claire County, Wisconsin by County Subdivision

NOTE: For information on confidentiality protection, nonsampling error, definitions, and count corrections see <http://factfinder.census.gov/home/en/datanotes/expsf1u.htm>.

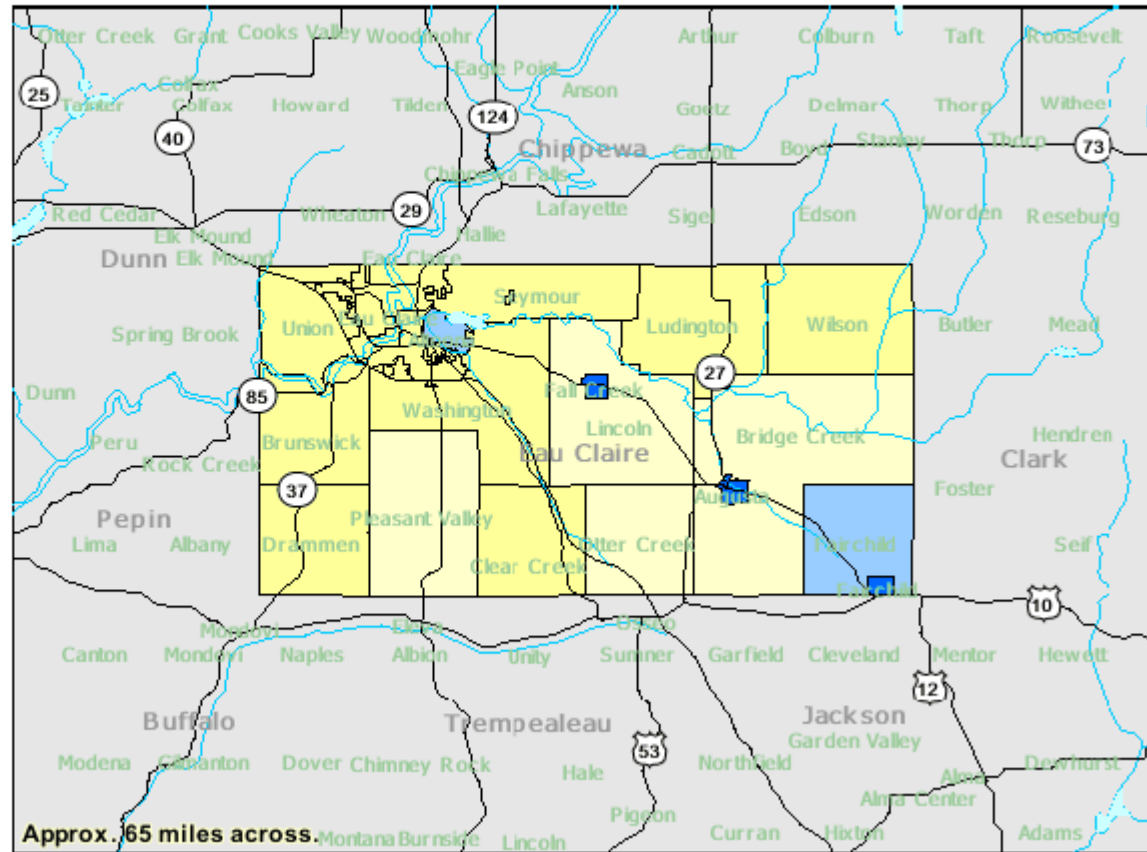
Data Classes

Percent	
	7.3 - 9.9
	10.0 - 13.1
	13.2 - 19.9
	20.0 - 22.9

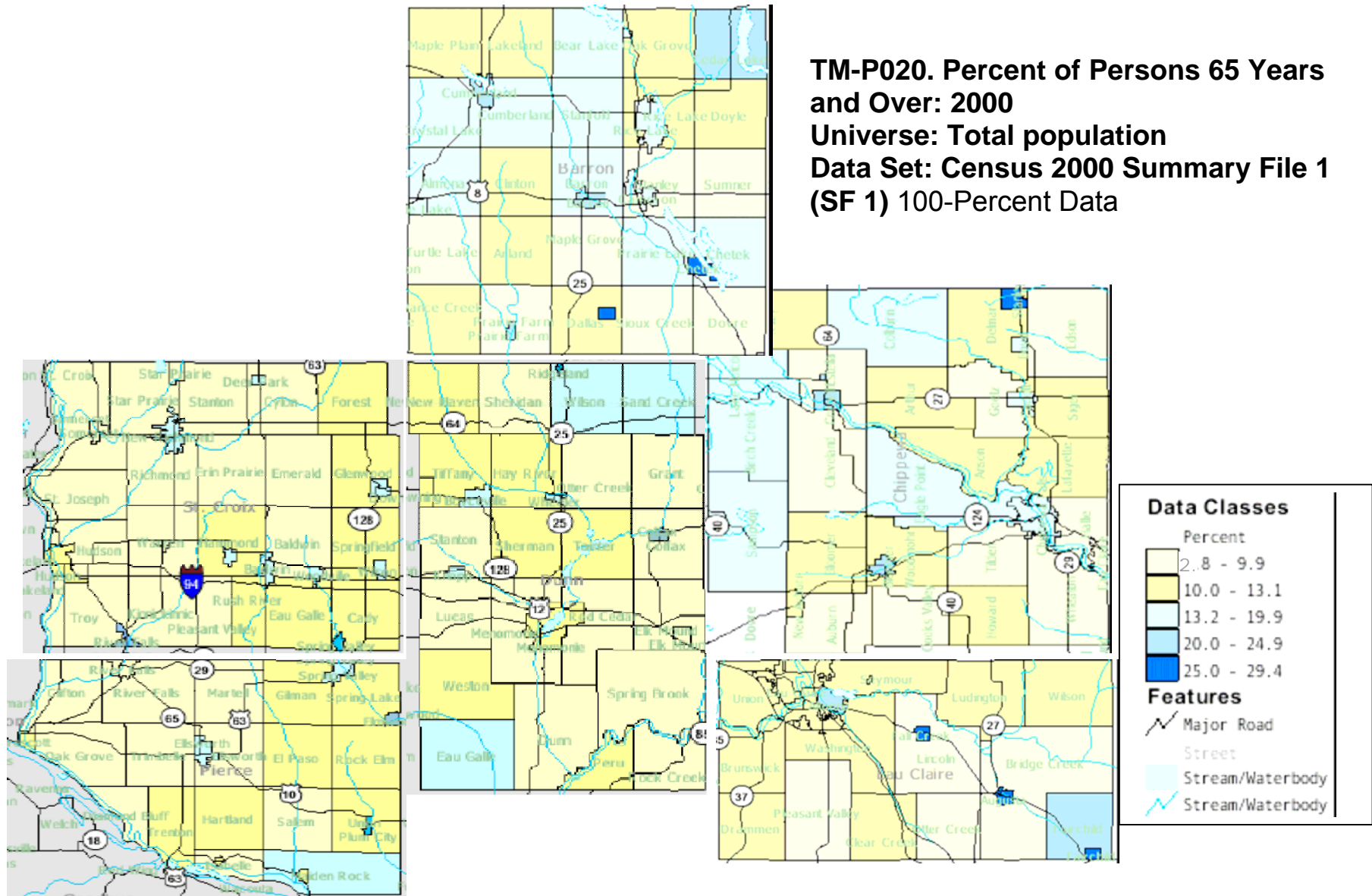
Features

-  Major Road
-  Street
-  Stream/Waterbody
-  Stream/Waterbody

Items in gray text are not visible at this zoom level



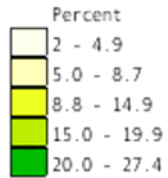
Source: U.S. Census Bureau, Census 2000 Summary File 1, Matrices P1, and P30.



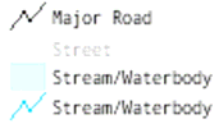
TM-P067. Percent of Persons Below the Poverty Level in 1999: 2000
 Universe: Total population
 Data Set: Census 2000 Summary File 3 (SF 3) - Sample Data
 Eau Claire County, Wisconsin by County Subdivision

NOTE: Data based on a sample except for P3, P4, H3, and H4. For information on confidentiality protection, sampling error, nonsampling error, definitions, and other corrections see <http://factfinder.census.gov/home/indata/notes/exp3f3.htm>.

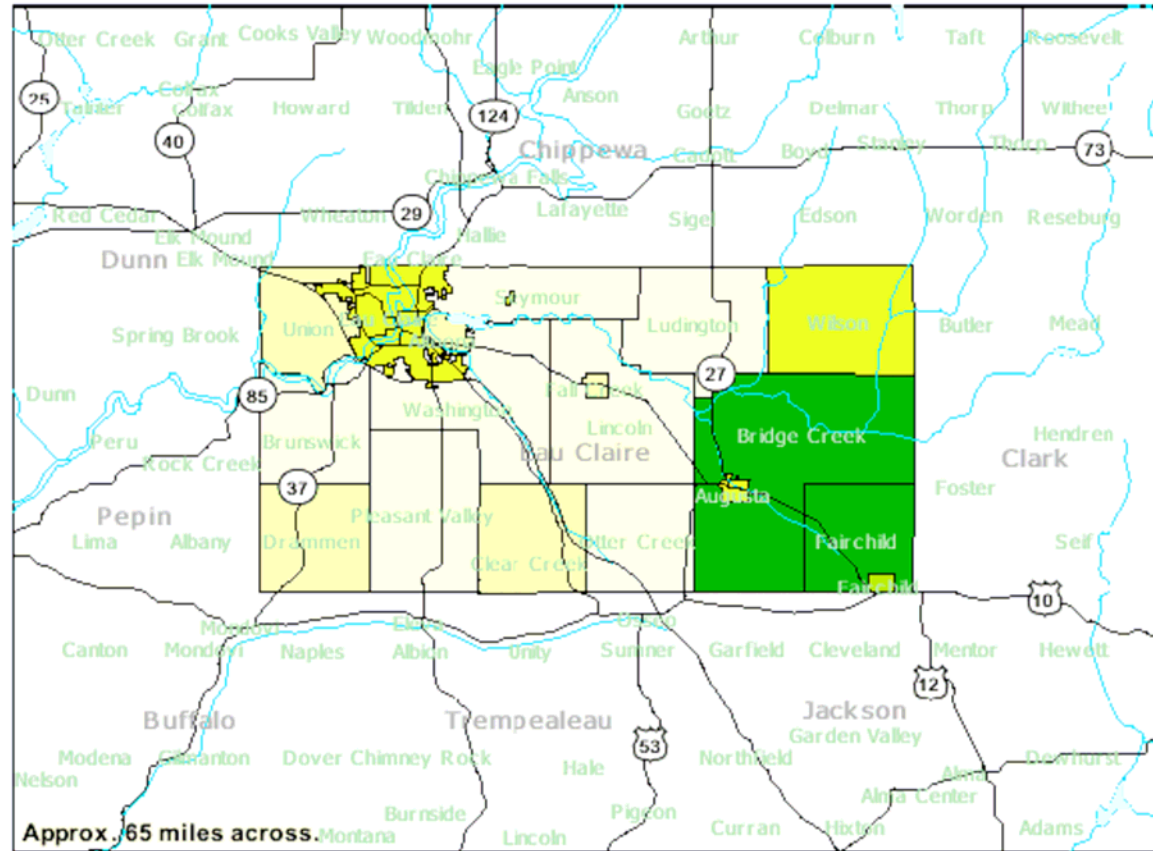
Data Classes



Features

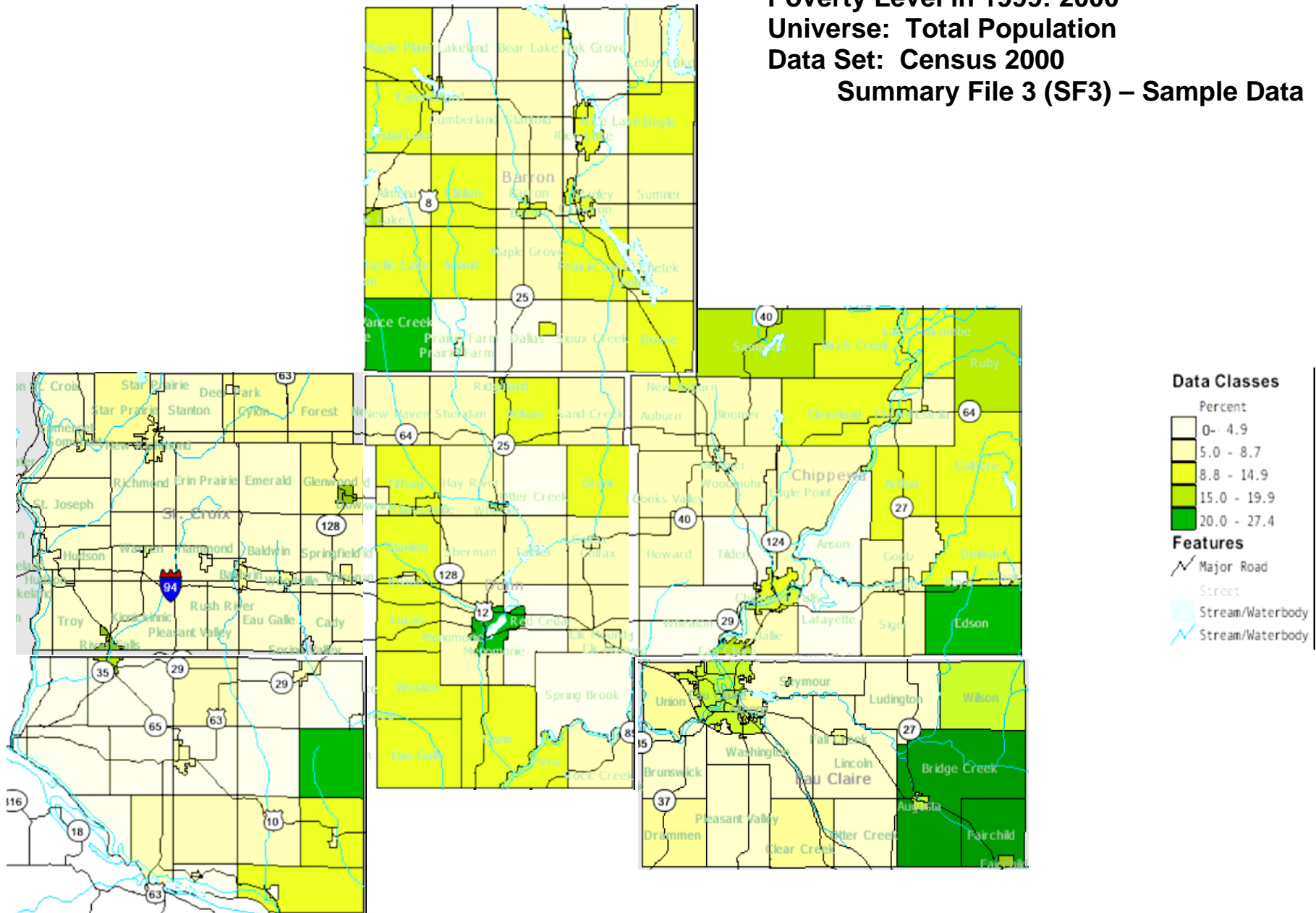


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Approx. 65 miles across. Source: U.S. Census Bureau, Census 2000 Summary File 3, Matrix P37

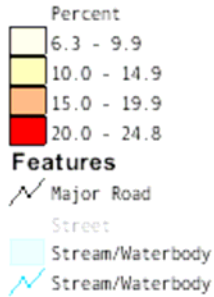
TM-P067. Percent of Persons Below the Poverty Level in 1999: 2000
Universe: Total Population
Data Set: Census 2000
Summary File 3 (SF3) – Sample Data



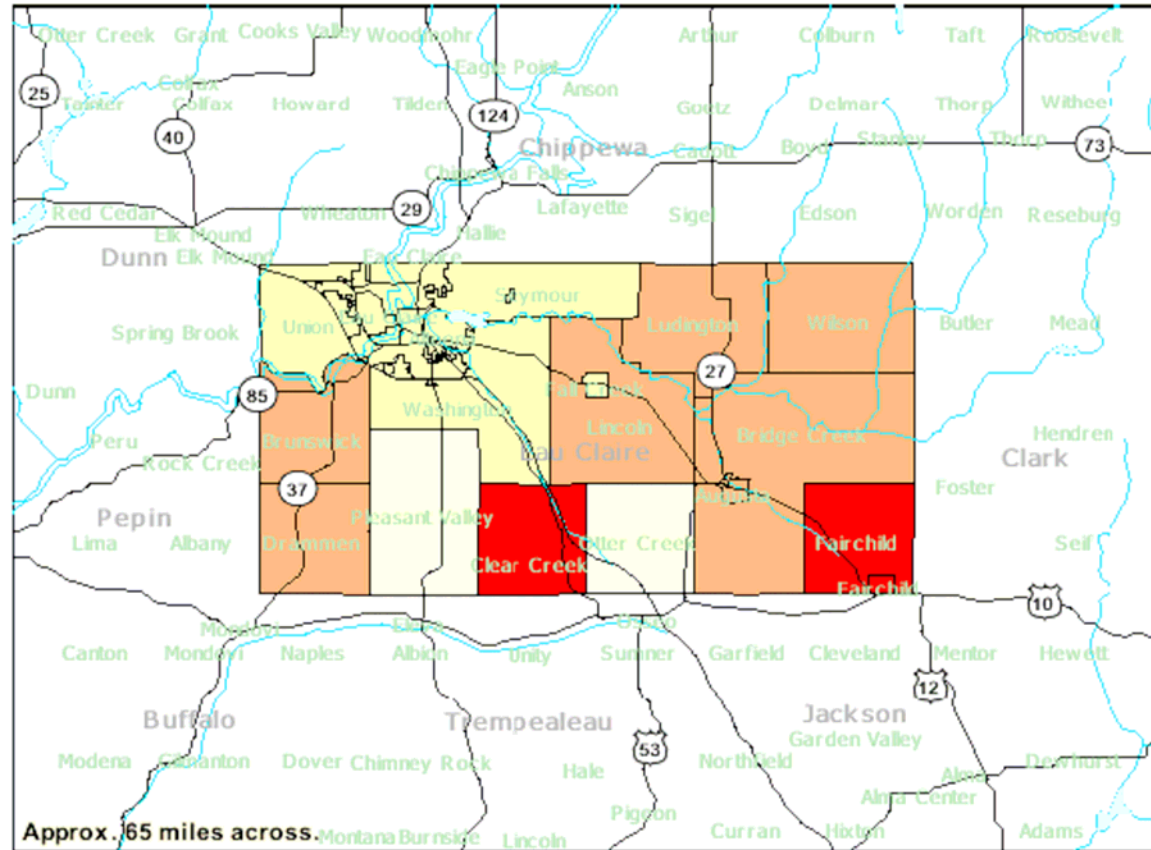
TM-P046. Percent of Persons 21 to 64 Years With a Disability: 2000
 Universe: Civilian noninstitutionalized population 21 to 64 years
 Data Set: Census 2000 Summary File 3 (SF 3) - Sample Data
 Eau Claire County, Wisconsin by County Subdivision

NOTE: Data based on a sample except in P3, P4, H3, and H4. For information on confidentiality protection, sampling error, nonsampling error, definitions, and coverage corrections, see <http://factfinder.census.gov/homenet/data/notes/exp33.html>

Data Classes

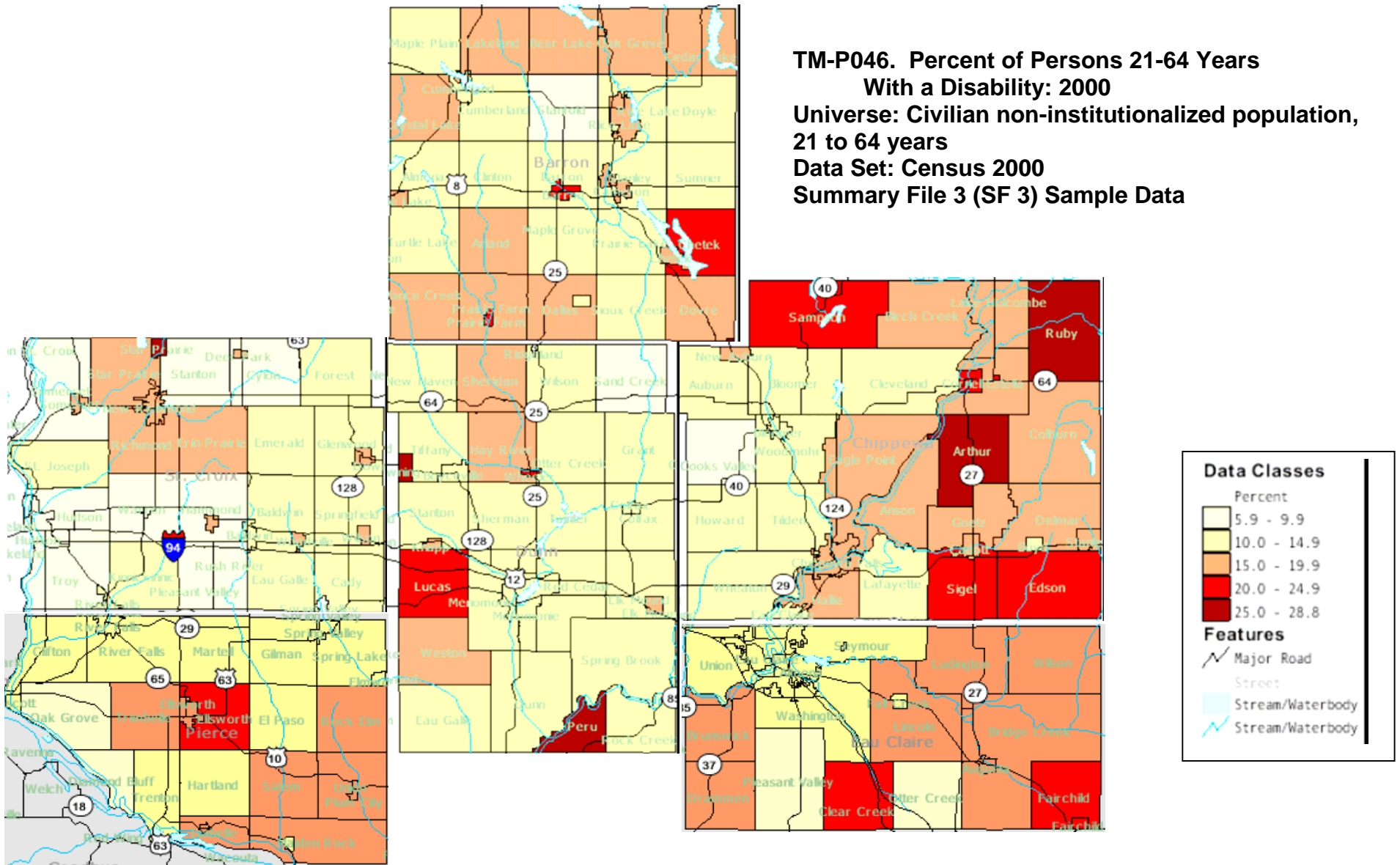


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 are not visible
 at this zoom level



Source: U.S. Census Bureau, Census 2000 Summary File 3 (SF 3) - Sample Data

**TM-P046. Percent of Persons 21-64 Years
With a Disability: 2000**
**Universe: Civilian non-institutionalized population,
21 to 64 years**
Data Set: Census 2000
Summary File 3 (SF 3) Sample Data



**Attachment G
Services Inventory**

Eau Claire County/Region Transportation Services Inventory

The purpose of this worksheet is to provide information on the transportation services provided in each county by program, kind of vehicle including accessibility, ride schedules, and funding sources. IF you cannot attend the county planning meeting, please complete this worksheet and return it to the individual who invited you to the meeting. If you are attending the meeting bring a completed copy so a master list of this information can be compiled. Each transportation provider in the county completes this worksheet. Thanks!

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles - Bus, Vans, Private veh. (# of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
Name: Eau Claire Transit Address: 910 Forest St Eau Claire, WI Phone: 715-839-5111 Contact Person: Gwendolyn Larson Eligibility Restrictions: none	Buses 6 – 40 pass. 16 – 30 pass.	Fixed Route <input checked="" type="checkbox"/> Demand Response <input type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> 6:00am–10:00pm (6am-6pm Altoona) Saturday <input checked="" type="checkbox"/> 8:00am – 6:00pm Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts 0 Ramps 22 None 0	Fixed Routes <input checked="" type="checkbox"/> Call for each ride. <input type="checkbox"/> Subscription <input type="checkbox"/> Other. <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input checked="" type="checkbox"/> 5307 <input checked="" type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input type="checkbox"/>
Name: E.C. City/County Paratransit Program Address: 910 Forest St Eau Claire, WI Phone: 715-839-5111 Contact Person: Gwendolyn Larson Eligibility Restrictions: ADA cert. in urban 60+/disabled - rural	30 accessible vans and buses	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> 6:00am – 10:00pm (6am-6pm Altoona) Saturday <input checked="" type="checkbox"/> 8:00am – 6:00pm Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts 30 Ramps None	Fixed Routes <input type="checkbox"/> Call for each ride. <input checked="" type="checkbox"/> Subscription <input checked="" type="checkbox"/> Other. <input type="checkbox"/>	85.21 <input checked="" type="checkbox"/> 85.20 <input checked="" type="checkbox"/> 5307 <input checked="" type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input type="checkbox"/>

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles - Bus, Vans, Private veh. (# of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
Name: Patients Express Address: 17009 Hwy J Chippewa Falls, WI Phone: 715-726-1100 Contact Person: Tami Bowe Eligibility Restrictions:	6 vans	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays X Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts 3 Ramps 2 None	Fixed Routes X Call for each ride X Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. X JARC/WETAP <input type="checkbox"/> Other X
Name: Handi Lift Address: 1779 10 th St. Cumberland, WI Phone: 715-822-5077 Contact Person: Connie Lussier Eligibility Restrictions: 60+/Disabled	Vans 5 – 6 pass. Cars - 20	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays X 5:30am-5:30pm Saturday <input type="checkbox"/> transports, but office closed Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts 19 Ramps None X	Fixed Routes <input type="checkbox"/> Call for each ride X Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. X JARC/WETAP <input type="checkbox"/> Other X
Name: Tender Care Transport Address: 1592 118 th St. Chippewa Falls, WI Phone: 715-835-2435 Contact Person: Guy Wood Eligibility Restrictions:	30 accessible vans & buses	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays X Saturday X Sunday X (by agreement) Holidays X (by agreement)	Lifts 30 Ramps None	Fixed Routes <input type="checkbox"/> Call for each ride X Subscription X Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. X JARC/WETAP <input type="checkbox"/> Other X (ECT's ADA prov.)

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles - Bus, Vans, Private veh. (# of vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of vehicles)	How To Access	Funding Sources
Name: Abby Vans Address: W5621 Todd Road Neillsville, WI Phone: 715-743-3364 Contact Person: Mark Jones Eligibility Restrictions: none	Minivans 5 – 1 pass. w/ 1 wc 1 – 6 pass. Vans 4 – 6 pass w/ 2 wc	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays X Saturday X Sunday X Holidays X	Lifts 4 Ramps 5 None 1	Fixed Routes <input type="checkbox"/> Call for each ride. X Subscription <input type="checkbox"/> Other. <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. X JARC/WETAP <input type="checkbox"/> Other X