

**Polk County
Locally Developed Transportation Coordination Plan**

September, 2008

Polk County Locally Developed Transportation Coordination Plan

Purpose

Federal transit law, as amended by SAFETEA-LU, requires that projects selected for funding under the Elderly Individuals and Individuals with Disabilities (Section 5310), Job Access and Reverse Commute (JARC)/Wisconsin Employment Transportation Assistance Program (WETAP), and New Freedom programs be “derived from a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public.” This plan is intended to meet this requirement while providing guidance to the county and region in providing and improving specialized transportation services over the next five years.

In 2006, Polk County developed a coordination plan to meet the then new SAFETEA-LU requirements, prior to the issuance of FTA guidance on the requirement. This process will update the information compiled and the recommendations made in that 2006 process, to bring together the two counties in an effort to address a regional transportation need, and to prioritize strategies to address this need.

Process

A bi-county meeting, including a broad range of representatives from Polk and Burnett counties, was held on July 30, 2008, with over 20 persons in attendance. (The meeting invitation letter, invitation list, press release, attendance list, and the meeting agenda are included in Attachments A through E, respectively. The meeting was opened with a discussion of the demographics of the region, including elderly, disabled, and low-income persons, their location and distribution in the two counties. (See county maps in Attachment F.) The coordination process, which was held in 2006, was summarized and service gaps and needs were updated. A wide range of strategies for coordination of services were presented and the group provided input on the need for regional coordination, and developed strategies to pursue on a regional level in the coming years. The final product, this document, is a plan for Polk County, which includes the regional goals and action items, as noted.

Assessment of available services and transportation providers

See Attachment G.

Identified Transportation Needs and Gaps

Participants of the joint transportation planning process collectively developed a list of needs and gaps affecting their areas. As noted previously, this joint meeting was the first between the two counties in examining whether there were in fact similarities between the counties and communities throughout the geographic area.

A number of comments were noted, each drawing equally upon participants from both counties. As a result, the list of needs and gaps is reflective of each county. A short explanation follows each of the main headings participants identified.

- **Multiple wheelchair accessible vehicles are available**
Participants noted there are several organizations providing varying levels and costs for transporting wheelchair bound individuals. While coordination in the past has been discussed, continued actions must be sought to further dialog and coordinated efforts to more fully maximize ridership and travel positioning based on where vehicles might be employed/located within each county.
- **Transit programs/funding are too specific**
Impediments to a more coordinated system included limitations in providing rides to non-eligible participants due to funding restrictions. In some cases, specialized medical vehicles (SMV's) were not able to take other riders due to funding restrictions based most often on cost reimbursement levels. Several comments were noted as to potential future federal and state funding allocations that would combine funding pots into larger program categories, thus allowing for greater diversification and ridership eligibility.
- **Geographically scattered communities and low population density**
Polk and Burnett Counties each have a very low population density that was felt to be at a disadvantage in promoting a cost effective transit system between communities/counties. The low density and resulting trip mileage between passenger trips was considered to an added cost to future transit development. Additionally, the location (mileage between) of village population centers was of concern in additional costs to provide a coordinated service. Existing transit/transportation providers also noted the distance to clients homes and services needed as another factor in the cost of services to clients.
- **Non-medical trips for low-income persons and disabled and elderly (social trips)**
Funding limitation due to eligibility requirements limit needed social and shopping trips for clients throughout the counties. A need for non-medical trips was greatly expressed by participants, however, the financial ability to pay for such trips from funding programs or by low income persons with limited funds hampers such activity.
- **Car purchase/repair resources**
Limited funds available to low- to moderate-income households limits their ability to make necessary repairs to vehicles or purchase a vehicle, which in turn often limits their ability to seek or continue gainful employment. Participants noted some religious and other organizations providing some limited assistance to persons in need of car repairs.
- **Communication between transportation and medical providers**
With many of the existing transportation services (pay or volunteer) going to medical related visits/centers, a greater level of coordination by physicians in scheduling client appointments was noted. The potential for coordinating these visits would enable all providers to more

fully maximize trips and result in multiple payer trips versus the one payer trips that most often occur today.

- **Night/evening service-shift work**

Most transportation services currently in operation run from 8am-5pm Monday thru Friday. With no evening or weekend transportation services available, individuals are limited to trips during the day time only. A greater expansion of transit options during the evening and weekends could provide additional employment opportunities and medical and social trip functions.

- **Public transportation systems**

No intra-county or inter-county transit system currently exists. Due to limited eligibility restrictions on existing programs, the ability of the general public to utilize existing services is limited. The need for a multi-county transit system was discussed that would provide the means for citizens within both counties the ability to make employment obligations and social, medical, and shopping trips more available to all citizens.

- **Travel attitudes**

The need to re-educate the general public as to the length of trip time in making transit trips was noted. Too often, the public expects door-to-door service with no other stops once on a bus or other vehicle. However, to make the transit trips more financially viable, capturing other transit ridership is necessary.

- **Cross-program knowledge and coordination**

With restrictions on level of service and ability to provide rides to only program eligible riders, the importance of everyone knowing who can provide what types of rides is becoming more important. Through the development of a "transit coordinator" or print or web based media, a key focus was identified in expanding the knowledge base of all existing providers as to who all in the counties is providing services and who can provide what types to rides.

- **Available people (human resources)**

Many organizations (governmental, private and non-profit) are dedicated to providing the best transportation services to their clients. While realizing each program has funding limitations and client eligibility restrictions, many people want to provide expanded levels of service to all citizens. As a result, the vast array of human resources from volunteer drivers, to administrators, to persons scheduling rides must continue to dialog between providers to develop a more coordinated transportation system.

Prioritized Strategies and Actions

Strategies	Action steps	Person(s) Responsible	Timeline (by when?)	Roadblocks to implementation
Work Together				
Coordinate multi-county transit meetings between Polk and Burnett counties and other private/non-profit providers	Develop a committee or other task force to begin to look at future coordination efforts and activities	all stakeholders	2008 and ongoing	active participation
	educate funding providers on local needs where transport resources are scarce	Polk/Burnett TCC	2009 and ongoing	active participation
Develop a regional transit service available to meet a more general need	start user group meetings to coord. services between counties	Aging and HSD & interested parties	late 2008	staff time and responsibility-
	research desired destinations	PBTCC	2008-2009	participation/staffing; funding
	Educate Co. boards on local money needed to start coord. transit system	PBTCC	ongoing	participation/staffing; funding
Inclusion of transit option and programs within locally developed Comprehensive Plans	Encourage communities to discuss all levels of transit needs, incl. ambulatory and non-ambulatory	plan writers and local officials	during plan development	getting information out
Maintain and update the Human Services Public Transportation Coordination Plan	update plan	PBTCC	2009 and ongoing	active participation
Customer Service				
Develop one stop shopping source for clients/public to get resource information on transit services	Interactive web source of resource info	PBTCC/ ADRC/Long-term Care	2009 and ongoing	active participation; expertise
	Develop and maintain low cost print materials regarding available services		2008 and ongoing	participation
	Explore the addition of 211 (mobile phone information) to enable locals to call and get transit/transportation related info		2008 and ongoing	participation
	Establish a joint mobility manager for counties to help establish coord. service resources	PBTCC w/ help from CIL transportation coord.	2009	active participation; funding
Funding Coordination				
Coordinate capital purchases for shared use	Upgrade and acquire capital equipment, electronics, etc. to meet needs of clients for shared use by multiple programs	PBTCC	2009 and ongoing	Willingness to coordinate
	Prioritize acquisition needs to meet the needs of local populations	PBTCC	2009	active participation
Efficient and Effective Services				
Continue 5310 services to county residents	Maintain and expand services to eligible clients throughout the counties	counties	2008 and ongoing	funding; low density
Coordinate services to more efficiently use existing vehicle and expand services/capacity as needs arise	Inventory all provider and determine income/program requirements in an effort to maximize occupancy levels	all providers/ PBTCC	2009 and ongoing	participation, funding
	Based on ridership data and projected needs, expand services to accommodate future requests	all providers/ PBTCC	2010 and ongoing	participation, funding

Attachments

**Attachment A
Invitation Letter**

July 16, 2008

Dear Friends of Transportation:

As many of you may know, funding under a number of transportation programs - Elderly and Disabled Capital Assistance Program (Section 5310), New Freedom Initiative, Job Access and Reverse Commute (WETAP/JARC) requires that projects be a part of a locally developed coordinated public transit-human services transportation plan. In 2006, county meetings were held to develop the required plans. Since the 2006 meetings, final guidance on coordination has been issued requiring that we meet again.

Rather than just seeing this as a "requirement", we are hoping that we can all see it as an opportunity to improve our transportation systems through regional coordination and access to additional funding to provide needed services. The focus of the 2008 coordination process developed by WisDOT is on multi-county and regional plans. For a number of reasons, it just makes sense to bring together the counties of Polk and Burnett in this planning effort.

Representatives from Aging Units and Human Service Department's from Polk and Burnett counties, with the help of West Central Wisconsin Regional Planning Commission (WCWRPC) and Northwest Regional Planning Commission (NWRPC), is hosting what we hope will be a meeting to guide us toward further coordination and improved transportation services for persons who are elderly, disabled, or of low income, in and between our counties.

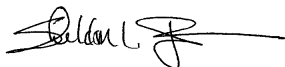
We need your help. The coordination process requires participation from a wide range of transportation providers (public, private, non-profit), human service providers, county board members, and members of the public. To make it a productive meeting, and to assess the needs of our counties and the region, we need you there. Please do not let your agency/company's views go unrepresented. If you cannot make it, send another representative, if at all possible. The meeting is scheduled for:

Wednesday, July 30th
1:30-4:30 p.m.
Polk County Government Center
100 Polk County Plaza
Balsam Lake, WI
Conference Rooms A & B
(next to Aging Programs, Suite 190)

PLEASE RSVP BY JULY 25th (whether you can attend, or not), by calling me at 715-635-2197 or by email at sjohnson@nwrpc.com.

Thank you for your help in this important effort.

Sincerely,



Sheldon Johnson
Deputy Director

Attachment B Invitation List

Agencies and Individuals Invited

	Name	Organization	Address	City	ST	Zip
1	Joe Wasick	Diversified Services Center Inc.	P.O. Box 501	Siren	WI	54872
2		Barron County Office on Aging	330 E. La Salle Ave	Barron	WI	54812
3		Ventures Unlimited, Inc.	P.O. Box 623	Shell Lake	WI	54871
4	Bonnie Fredrickson	Division of Vocational Rehab - Polk Co. Job Center	404 Main St.	Balsam Lake	WI	54810
5	Ben Barrett	State of WI-Council on Physical Disabilities	N7478 Wood Dr.	Trego	WI	54888
6	Denise Larson	Center for Independent Living for Western Wisconsin	113 N. Main St.	Rice Lake	WI	54868
7		Wisconsin Tribal Head Officials	24663 Angeline Ave	Webster	WI	54893
8		Workforce Resource	221 W. Madison St.	Eau Claire	WI	54703
9	Rick Gates	CVSO	100 Polk County Plaza, #70	Balsam Lake	WI	54810
10		Wrightway Medical Transport	1062A 23 3/4th St.	Cameron	WI	54822
11		Comfort Lift Transport, LLC	217 Dallas St.	Chetek	WI	54728
12		Haugrud Handi Lift Inc.	1035 10th Ave.	Cumberland	WI	54829
13		K & K Cook, Inc.	805 Nottingham St.	Rice Lake	WI	54868
14		Siren Special Transport	75775 Shore Dr., Box 189	Siren	WI	54872
15		New Richmond Transport, Inc.	P.O. Box 209	New Richmond	WI	54017
16		Caring Medical Transport	517 N. Front St.	Spooner	WI	54801
17		West Central CAP	P.O. Box 308	Glenwood City	WI	54017
18		Workforce Resource, Inc.	401 Technology Dr., Suite 100	Menomonie	WI	54751
19	Tracy Davis	St. Croix County Aging Dept.	1101 Carmichael Road	Hudson	WI	54016
20		Barron County D.D. Employment	175 N. Lake St.	Barron	WI	54812
21	Crystal Peterson		24664 Angeline Ave.	Webster	WI	54893
22		Polk Co. Adult Development Center	101 150th St.	Balsam Lake	WI	54810
23		Washburn County Aging Unit	850 West Beaverbrook Ave.	Spooner	WI	54801
24		Washburn Area Sr. Citizens	P.O. Box 432	Washburn	WI	54891
25	Rich Kammerud	Polk Co. Human Services	100 Polk County Plaza, #50	Balsam Lake	WI	54810
26		Amery Regional Medical Center	265 Griffin St. E.	Amery	WI	54001
27		Osceola Medical Center	P.O. Box 218	Osceola	WI	54022
28		St. Croix Regional Medical Center	204 S. Adams St.	St. Croix Falls	WI	54024
29		Head Start	401 Wisconsin Ave	Amery	WI	54001
30		Polk County Spec. Ed. School	400 Polk County Plaza	Balsam Lake	WI	54810
31		Valley Christian School	1263 State Road 35	St. Croix Falls	WI	54024
32		Amery School District	543 Mpls. Ave.	Amery	WI	54001
33		Balsam Lake School District	1908 150th St.	Balsam Lake	WI	54810
34		Clayton School District	221 Prentice St. S.	Clayton	WI	54004
35		Clear Lake School District	1101 3rd St. SW	Clear Lake	WI	54005
36		Luck School District	810 7th St. S.	Luck	WI	54853
37		Osceola School District	331 Middle School Dr.	Osceola	WI	54020
38		St. Croix Falls School District	740 Maple Dr.	St. Croix Falls	WI	54024
39		Golden Age Manor	220 Scholl Court	Amery	WI	54001
40		Good Samaritan Center	750 Louisiana St. E.	St. Croix Falls	WI	54024
41		United Pioneer Home	210 Park Ave. E.	Luck	WI	54853
42		Willow Ridge Healthcare	400 Deronda St.	Amery	WI	54001
43		Sophie's Manor	300 Michigan Ave	Centuria	WI	54824
44		Frederic Nursing & Rehab Center	205 United Way	Frederic	WI	54837
45		Amery Senior Center	608 Harriman Ave. S.	Amery	WI	54001
46	Neil Johnson		1977 13th Ave.	Star Prairie	WI	54026
*	All Polk County Board members were invited through notification in their internal mailboxes.					

**Attachment C
Press Release**

News Release (Immediate)

**Contact: Sheldon Johnson, NWRPC
715/635-2197**

Coordinated Public Transit Meeting

A meeting between Burnett and Polk Counties to develop a coordinated public transit-human services transportation plan will be held at the Polk County Government Center, 100 Polk County Plaza, Conference Rooms A & B in Balsam Lake on Wednesday, July 30, 2008 beginning at 1:30pm. This meeting is a joint effort between Burnett and Polk Counties and is being coordinated through their Aging Units.

Federal transit law requires that projects selected for funding under the Elderly and Disability Capital Assistance Program (Section 5310), Job Access and Reverse Commute (WETAP/JARC) and New Freedom programs be “derived from a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public.” Most counties in Wisconsin currently receive money through one or more of these programs.

The meeting is open to the public and all interested individuals, elected officials at all levels, and transit providers are encouraged to attend the meeting. Attendees will assist in identifying transportation needs of individuals with disabilities, older adults, and people with low incomes; provide input into strategies for meeting locally identified needs; and assist in prioritizing transportation services for funding and implementation. Information collected at this meeting will be used to develop the public transit-human services transportation plan.

Persons residing in Burnett County or providing transit services within the county and are unable to attend the meeting may submit written comments on existing, new, or improved transit services to: Sheldon Johnson, Northwest Regional Planning Commission, 1400 South River Street, Spooner, WI 54801 or by email to sjohnson@nwrpc.com.

Persons residing in Polk County or providing transit services within the county and are unable to attend the meeting may submit written comments on existing, new, or improved transit services to: Ann Schell, West Central Wisconsin Regional Planning Commission, 800 Wisconsin Street, Mail Box #9, Eau Claire, WI 54703-3606 or by email to aschell@wcvrpc.org.

Attachment D Attendance List

Burnett-Polk Counties Joint Human Services Transportation Coordination Meeting
Polk County Government Center
July 30, 2008, 1:30 - 4:30 p.m.

Attendance List

Name	Agency/Organization	Address	Email	Phone #
Kari Flom	Polk County Aging Dept.	100 Polk County Plaza, Suite 190, Balsam Lake	flom@co.polk.wi.us	715-485-8490
David Knutson		Balsam Lake		
Mike McCann	Adult Center	Balsam Lake	m.mccann_adc@yahoo.com	
Lois Taylor	Burnett County Aging Dept.	7410 CTH K, #280 Siren, WI 54893		
Marilyn Kooiker	Burnett County UW-Ext.	7410 CTH K, #107 Siren, WI 54893	mkooiker@burnettcounty.org	
Sharon Blanding	Burnett Co. HHS	7410 CTH K, #280 Siren, WI 54893	sblanding@burnettcounty.org	
Bill Ton	CB Tonn & Assoc.	23075 Missionary Pt., Cable, WI		
Joe Wacek	DSI	P.O. Box 501, Siren, WI 54872	dsidir@sirentel.net	
Jason Pape	New Richmond Transport	PO Box 209, New Richmond 54017	nrti@frontiernet.net	715-246-2933
Betty Campbell	Frederic Nursing & Rehab	205 United Way, Frederic, WI	CBTON@	715-794-2035
Bob Olsgard	NCIL	Superior, WI		218-390-6451
Barb Ceder	Corea Vans/Aging Programs	100 Polk County Plaza, Balsam Lake		
Rick Kammerud	Polk Co. DHS	Balsam Lake, WI		
Bonnie Fredrickson	Workforce Reserve	404 Main, Balsam Lake, WI	fredrick@workforcereserve.org	
Sheldon Johnson	North Central Wisconsin RPC	1400 S. River St., Spooner, WI	sjohnson@nwrpc.com	715-635-2197
Ann Schell	West Central Wisconsin RPC	800 Wisconsin St., Eau Claire 54703	aschell@wcwrpc.org	715-836-2918
Denise Larson	CILWW	2920 Schneider Ave E., Menomonie 54751	larsond@cilww.com	715-233-1070
Rick Gates	Polk VSO	Polk County	CVSO@co.polk.wi.us	715-485-9243
Myrtle Sparlock	Exp. Works, Polk Co. Job Ctr.	522 Service Road E, Spooner, WI	myrt7727@yahoo.com	715-485-3115
Joanne Jacobson	Experience Works, Inc.	523 Service Road E, Spooner, WI	Joanne_Jacobson@experienceworks.org	715-635-2298
Gary Taxdahl	Gold Age Manor	220 Scholl Court, Amery, WI	garvt@gamanor.org	715-268-7107
Eldon Freese	Burnett County Board	25050 Gile Road, Grantsburg		715-463-3203

**Attachment E
Meeting Agenda**

**Polk and Burnett Counties
Transportation coordination Planning Meeting**

Polk County Government Center
100 Polk County Government Center
Conference Rooms A & B
(next to Aging Programs, Suite 190)
Balsam Lake, WI
July 30, 2008
1:30-4:30 p.m.

Agenda:

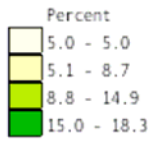
- 1:30 Introductions
- 1:40 Demographics
 - ⇒ Persons who are Elderly, Disabled, and Low-Income
- 2:00 Discuss/Update service inventory
- 2:30 Identifying Service Gaps and Needs
 - ⇒ Existing and Future
- 2:50 Strategies for Coordinating Rural Transportation
 - ⇒ Examples (handout)
- 3:00 Transportation Programs & Purpose of Planning Meeting
 - ⇒ State transportation programs and the need for a regional planning process (handout)
- 3:10 Break
- 3:20 Develop Strategies to Fill the Gaps
 - ⇒ County Strategies & Action plans
- 3:50 Develop Regional Action Plan
- 4:15 Wrap-up
 - ⇒ Where do we go from here?

Attachment F
Maps

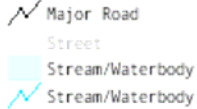
TM-P067. Percent of Persons Below the Poverty Level in 1999: 2000
 Universe: Total population
 Data Set: Census 2000 Summary File 3 (SF 3) - Sample Data
 Burnett County, Wisconsin by County Subdivision

NOTE: Data based on a sample except in P3, P4, H3, and H4. For information on confidentiality protection, sampling error, nonsampling error, definitions, and county corrections see <http://factfinder.census.gov/note/note.html#exp33.htm>

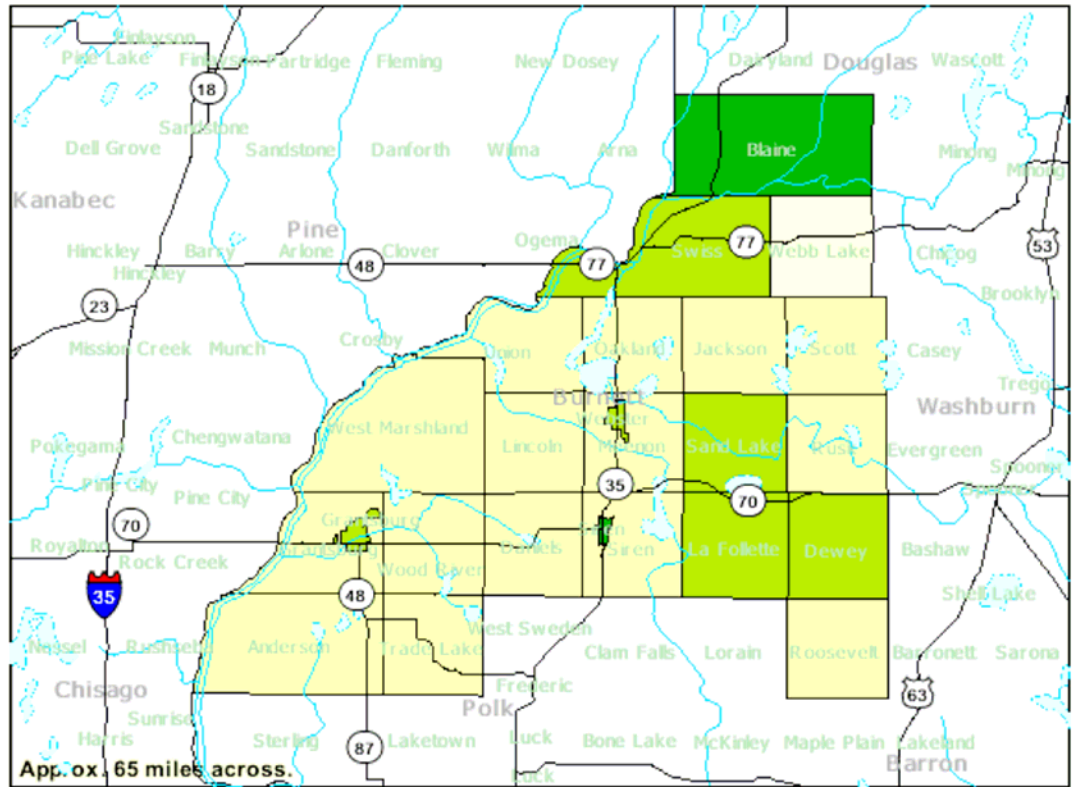
Data Classes



Features



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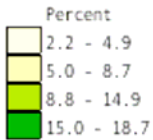


Source: U.S. Census Bureau, Census 2000 Summary File 3, Matrix P87

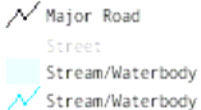
TM-P067. Percent of Persons Below the Poverty Level in 1999: 2000
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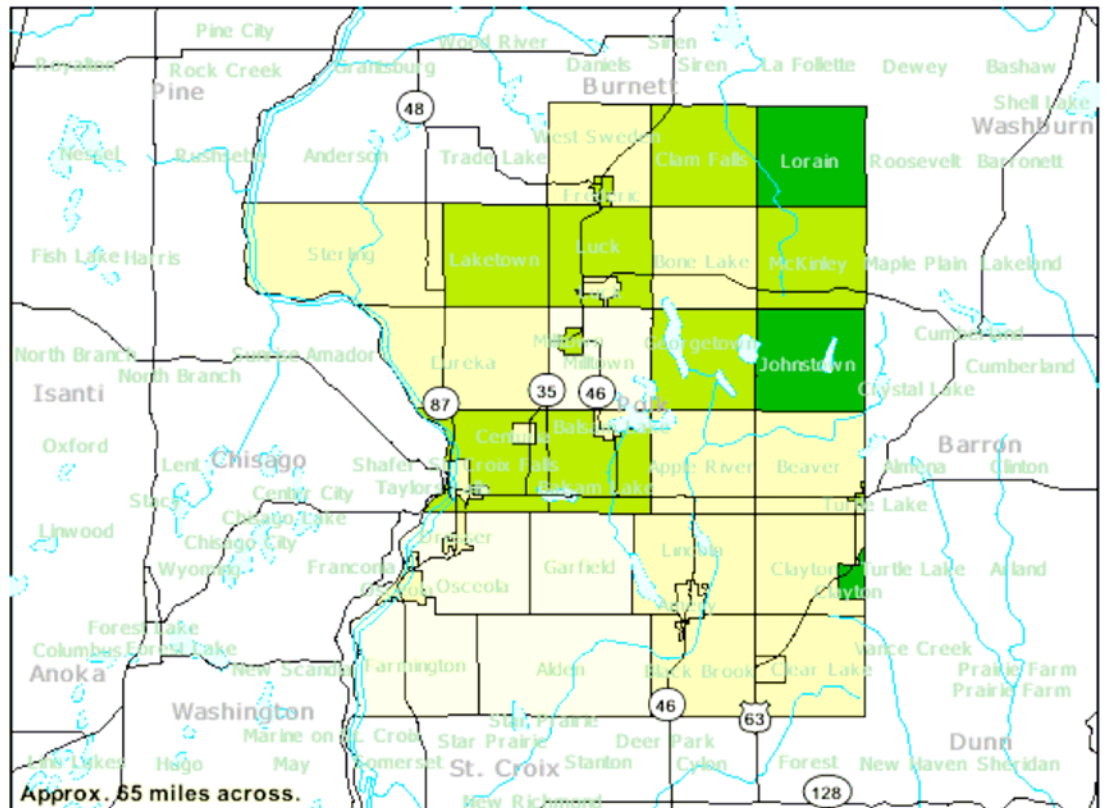
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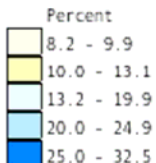


Source: U.S. Census Bureau, Census 2000 Summary File 3, Matrix P87

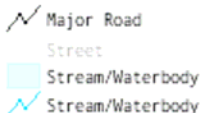
TM-P020. Percent of Persons 65 Years and Over: 2000
 Universe: Total population
 Data Set: Census 2000 Summary File 1 (SF 1) 100-Percent Data
 Burnett County, Wisconsin by County Subdivision

NOTE: For information on confidentiality protection, nonsampling error, definitions, and data corrections see <http://factfinder.census.gov/home/en/data/notes/expst1.htm>

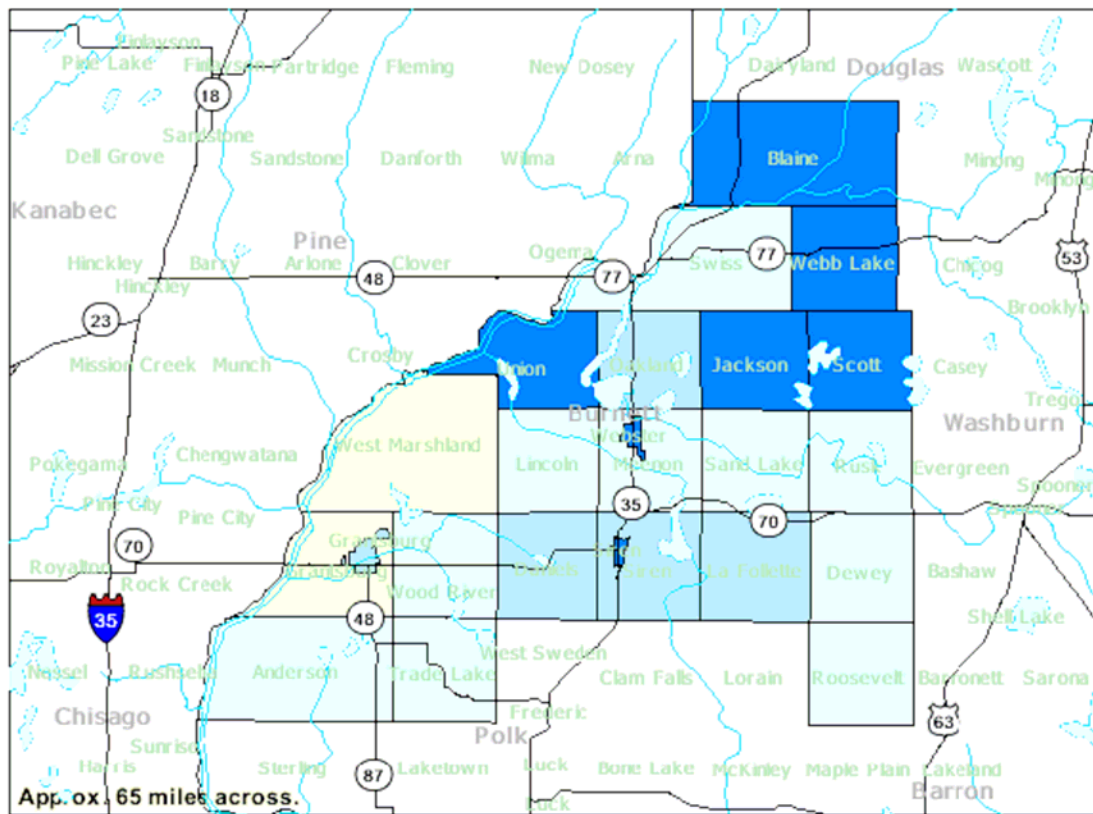
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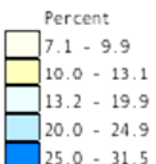


Source: U.S. Census Bureau, Census 2000 Summary File 1, Tables P1, and P20

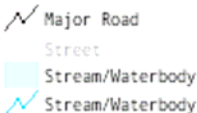
TM-P020. Percent of Persons 65 Years and Over: 2000
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 Data Set: Census 2000 Summary File 1 (SF 1) 100-Percent Data
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NOTE: For information on confidentiality protection, nonsampling error, definitions, and data corrections see <http://factfinder.census.gov/home/en/data/notes/expst1.htm>

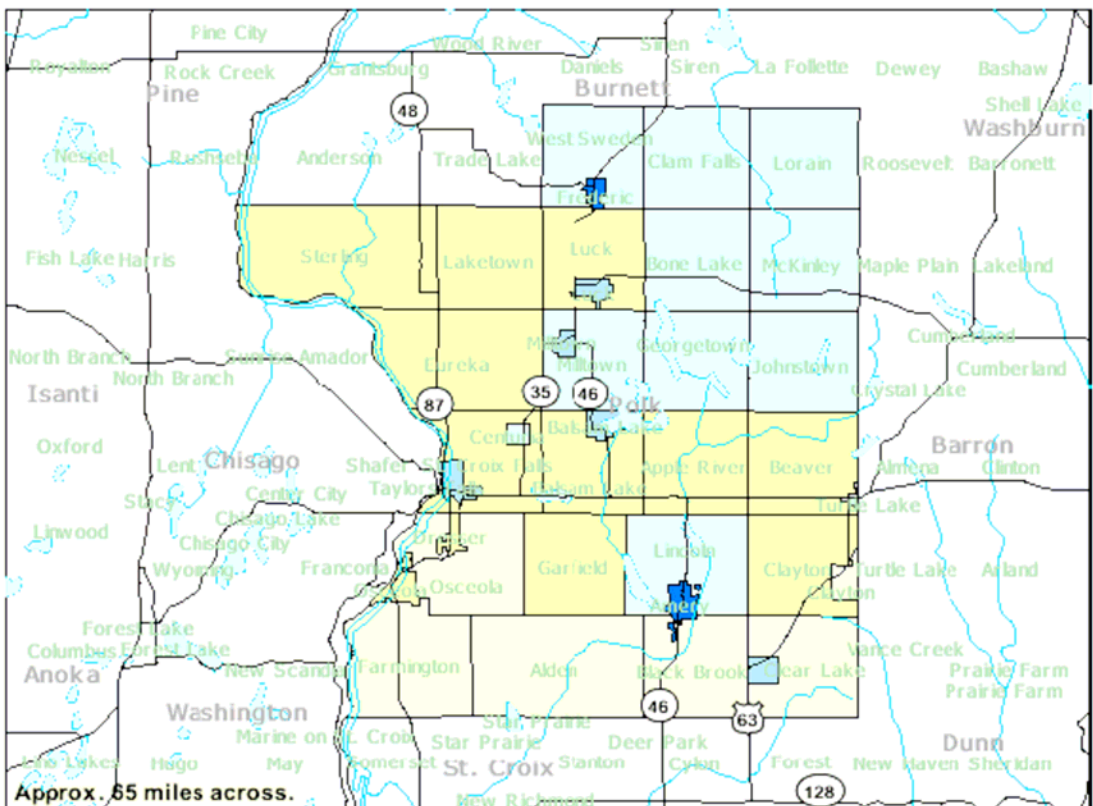
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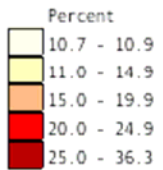


Source: U.S. Census Bureau, Census 2000 Summary File 1, Tables P1, and P20

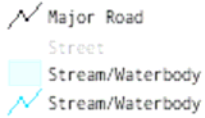
TM-P046. Percent of Persons 21 to 64 Years With a Disability: 2000
 Universe: Civilian noninstitutionalized population 21 to 64 years
 Data Set: Census 2000 Summary File 3 (SF 3) - Sample Data
 Burnett County, Wisconsin by County Subdivision

NOTE: Data based on a sample except in P3, P4, H3, and H4. For information on confidentiality protection, sampling error, nonsampling error, definitions, and other corrections see <http://factfinder.census.gov/home/en/data/notes/except3.htm>

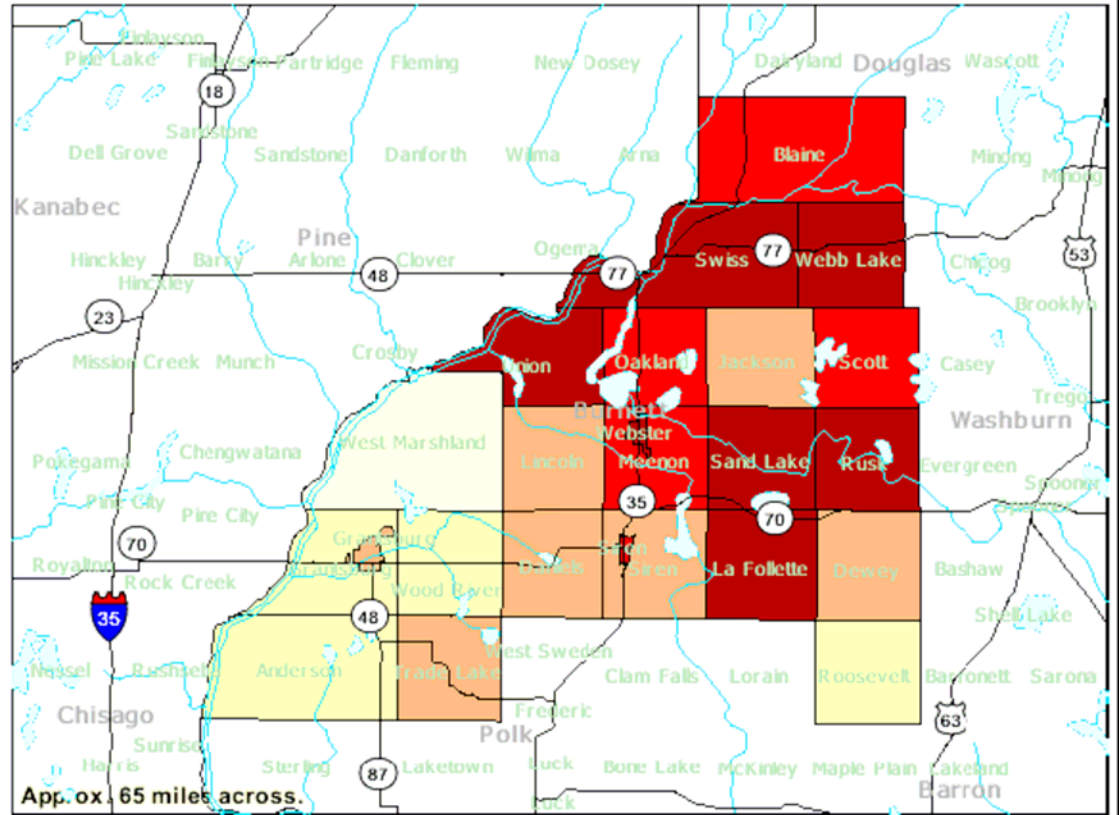
Data Classes



Features



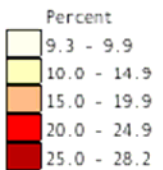
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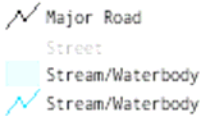
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 Polk County, Wisconsin by County Subdivision

NOTE: Data based on a sample except in P3, P4, H3, and H4. For information on confidentiality protection, sampling error, nonsampling error, definitions, and other corrections see <http://factfinder.census.gov/home/en/data/notes/except3.htm>

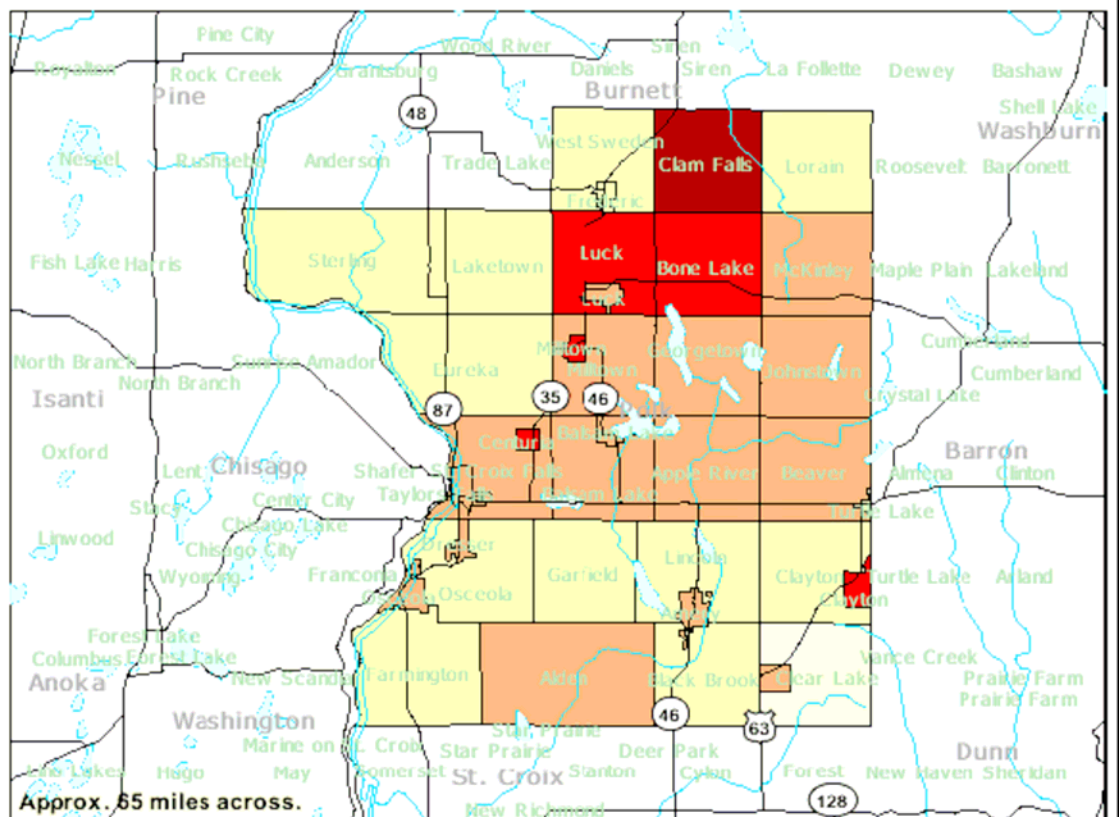
Data Classes



Features



Items in gray text are not visible at this zoom level



Attachment G
Services Inventory

Polk County/Region Transportation Services Inventory

The purpose of this worksheet is to provide information on the transportation services provided in each county by program, kind of vehicle including accessibility, ride schedules, and funding sources. IF you cannot attend the county planning meeting, please complete this worksheet and return it to the individual who invited you to the meeting. If you are attending the meeting bring a completed copy so a master list of this information can be compiled. Each transportation provider in the county completes this worksheet. Thanks!

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles - Bus, Vans, Private veh. (# of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
Name: Golden Age Manor Address: 220 Scholl Court Amery, WI Phone: 715-268-7107 Contact Person: Gary Taxdahl Eligibility Restrictions: Residents only	1 small bus	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/> Scheduled events	Weekdays X M,W,F Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts X Ramps None	Fixed Routes <input type="checkbox"/> Call for each ride. <input type="checkbox"/> Subscription <input type="checkbox"/> Other. X	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. X JARC/WETAP <input type="checkbox"/> Other X
Name: Polk County Transportation Corp. Address: 100 Polk Co Plaza, 190 Balsam Lake, WI Phone: 715-485-8592 Contact Person: Barb Eligibility Restrictions: w/c or ADC clients	5 small buses 2 minivans	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays X 8:00am – 5:00pm Saturday X (pager only) Sunday X (pager only) Holidays X (pager only)	Lifts 5 Ramps 2 None	Fixed Routes X (ADC routes) Call for each ride. X Subscription <input type="checkbox"/> Other. <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 X Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input type="checkbox"/>

Program Name / Sponsoring Agency Program Eligibility	Type of Veh. - Bus, Vans, Private veh. (# of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
Name: Dept. of Aging Address: 100 Polk Co Plaza, 190 Balsam Lake, WI Phone: 715-485-8592 Contact Person: Barb Eligibility Restrictions: 55+/Disabled	Cars owned by volunteers	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> Saturday (if needed) <input checked="" type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts Ramps None <input checked="" type="checkbox"/>	Fixed Routes <input type="checkbox"/> Call for each ride <input checked="" type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input checked="" type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input checked="" type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other (donations) <input checked="" type="checkbox"/>
Name: New Richmond Transport Address: P.O. Box 209 New Richmond, WI Phone: 715-246-2953 Contact Person: Jason Pape Eligibility Restrictions: Disabled	4 vans	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> 6:00am – 6:00pm Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts Ramps 4 None	Fixed Routes <input type="checkbox"/> Call for each ride <input checked="" type="checkbox"/> Subscription <input checked="" type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input checked="" type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input checked="" type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input checked="" type="checkbox"/>
Name: Adult Development Ctr. Address: 101 150 th St. Balsam Lake, WI Phone: 715-485-8771 Contact Person: Tanja Gehrman Mike McCann Eligibility Restrictions:	Vans 3 – 12 pass.	Fixed Route <input checked="" type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> 6:00am – 3:30pm Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts 3 Ramps None	Fixed Routes <input checked="" type="checkbox"/> Call for each ride <input type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input checked="" type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input type="checkbox"/>

Program Name / Sponsoring Agency Program Eligibility	Type of Veh. - Bus, Vans, Private veh. (# of vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of vehicles)	How To Access	Funding Sources
Name: Northwoods Transport Address: 805 Nottingham St. Rice Lake, WI Phone: 715-234-8499 Contact Person: Dana Eligibility Restrictions: none	11 SMV 7 HSVs	Fixed Route <input checked="" type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> Saturday <input checked="" type="checkbox"/> Sunday <input checked="" type="checkbox"/> Holidays <input checked="" type="checkbox"/>	Lifts 4 Ramps 7 None 7	Fixed Routes <input checked="" type="checkbox"/> Call for each ride <input checked="" type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input checked="" type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input checked="" type="checkbox"/>
Name: Handi-Lift Address: 1035 10 th Ave. Cumberland, WI 54829 Phone: 715-8225077 Contact Person: Connie Lussier Eligibility Restrictions:	Vans 5 – 6 pass. Cars - 20	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> 5:30am-5:30pm Saturday <input type="checkbox"/> transports, but office closed Sunday <input type="checkbox"/> Holidays <input type="checkbox"/> as needed	Lifts 19 Ramps 1 None	Fixed Routes <input type="checkbox"/> Call for each ride <input checked="" type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input checked="" type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input checked="" type="checkbox"/> private pay
Name: Amery Senior Center Address: 608 Harriman Ave. South Amery, WI Phone: 715-268-6605 Contact Person: Kari Flatwood Eligibility Restrictions:	1 car	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts Ramps None X	Fixed Routes <input type="checkbox"/> Call for each ride <input checked="" type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input checked="" type="checkbox"/>

Program Name / Sponsoring Agency Program Eligibility	Type of Veh. - Bus, Vans, Private veh. (# of vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of vehicles)	How To Access	Funding Sources
Name: Siren Transport Address: Phone: Contact Person: Kathy Miley Eligibility Restrictions:		Fixed Route <input type="checkbox"/> Demand Response <input type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input type="checkbox"/> Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts Ramps None	Fixed Routes <input type="checkbox"/> Call for each ride <input type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input type="checkbox"/>
Name: Interfaith Caregivers Address: 338 South Washington St. St. Croix Falls, WI Phone: 715-483-9263 Contact Person: Karen Krupa Eligibility Restrictions:	Volunteer drivers' private vehicles	Fixed Route <input type="checkbox"/> Demand Response <input checked="" type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input checked="" type="checkbox"/> Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts Ramps None <input checked="" type="checkbox"/>	Fixed Routes <input type="checkbox"/> Call for each ride <input checked="" type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input checked="" type="checkbox"/>
Name: Address: Phone: Contact Person: Eligibility Restrictions:		Fixed Route <input type="checkbox"/> Demand Response <input type="checkbox"/> Other (Explain) <input type="checkbox"/>	Weekdays <input type="checkbox"/> Saturday <input type="checkbox"/> Sunday <input type="checkbox"/> Holidays <input type="checkbox"/>	Lifts Ramps None	Fixed Routes <input type="checkbox"/> Call for each ride <input type="checkbox"/> Subscription <input type="checkbox"/> Other <input type="checkbox"/>	85.21 <input type="checkbox"/> 85.20 <input type="checkbox"/> 5307 <input type="checkbox"/> 5311 <input type="checkbox"/> 5310 <input type="checkbox"/> Older Am.Act VA <input type="checkbox"/> Med.Assis. <input type="checkbox"/> JARC/WETAP <input type="checkbox"/> Other <input type="checkbox"/>